Statewide Result Indicators

Change in the Poverty Rate.

Source: U.S. Bureau of the Census.

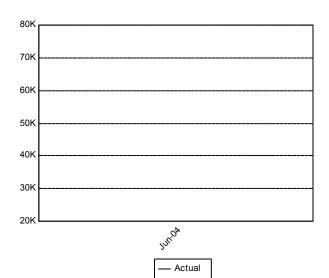
Index of Business Costs per Dollar of Output. Index 1992 = 100.

Sources: U.S. Bureau of Economic Analysis, Gross State Produce; U.S. Energy Information Administration,

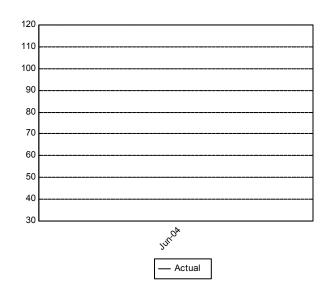
Non-Residential Energy Expenditures.

•	
Period	Actual
4th Qtr	\$48,016
	Period

Sources: Office of Financial Management, Median Household Income Estimates by County; U.S. Census Bureau.



Percent of Prime Working Age (25 - 54) Population Employed.			
Biennium	Period	Actual	
2003-05	4th Qtr	76.6%	
Source: Office of Fin	nancial Management.		



Coordinate government efforts to improve the effectiveness of economic investmen

A019 CSD Retired Senior Volunteer Program

Agency: 103 - Community, Trade & Economic Develop

Expected Results

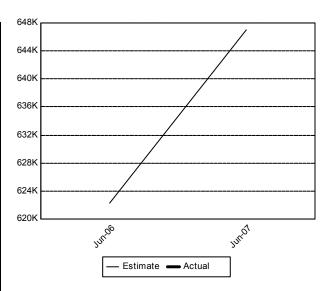
3,500 trained, professional volunteers will serve in education-related programs statewide.

Activity Version: 2E - Agency recast for 06 supplemental

Number of low income individuals or households receiving employment, emergency and other services* that improve their lives

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	647,004		
	4th Qtr	622,270		

*Other services: training in self-advocacy, legislative advocacy, health care, volunteer ombudsman services, media/public relations, and leadership; technical assistance and support for home ownership, employment through Work Source Centers, advocating for special education, support parents with developmental disabilities, volunteers conducting quality assurance interviews with DSHS/DDD clients. A household service is assistance provided to mobile home park occupants because the park is closing

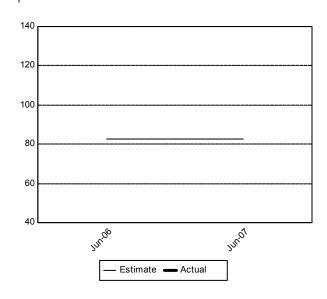


A161 ED Local Economic Development Capacity Building

Agency: 103 - Community, Trade & Economic Develop

Percentage of customers who are satisfied, or very satisfied, using Department of Community, Trade, and Economic Development services

and Economic Development services				
Period	Target	Actual	Variance	
8th Qtr	82.5%			
4th Qtr	82.5%			
	Period 8th Qtr	Period Target 8th Qtr 82.5%	Period Target Actual 8th Qtr 82.5%	



A048 Energy - Energy Emergencies

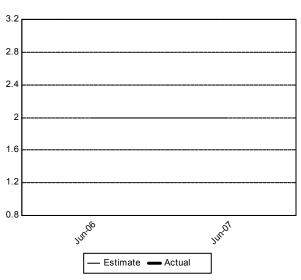
Activity Version: 2E - Agency recast for 06 supplemental

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Work with the Washington Emergency Mangement Divsion, the energy industry, the Governor's Office, and the U.S. Department of Energy to gather and provide information, plan, and coordinate responses for energy emergencies and energy security.

Biennium	Period	services Target	Actual	Variance
2005-07	8th Qtr	2%	Aotaai	Varianoc
	4th Qtr	2%		



A049 Energy - State Energy Policy Analysis

Agency: 103 - Community, Trade & Economic Develop

Expected Results

The state is fully informed of significant national and regional energy issues, and state policy positions are well-articulated. The Governor, Legislature, and other state agencies have timely and relevant energy information available. State Energy Strategy (SES) policy directions are implemented. EPD produces statutorily required fuel mix disclosure and green power reports with input from stakeholders. State policy interests (affordable BPA rates, utility integrated resource planning, opposition to FERC standard market design, biofuels development, etc.) are fully represented in energy policy forums and deliberations.

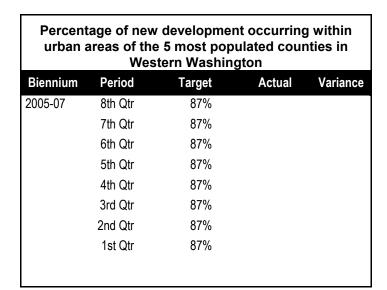
A095 LGD Land Use Assistance Program

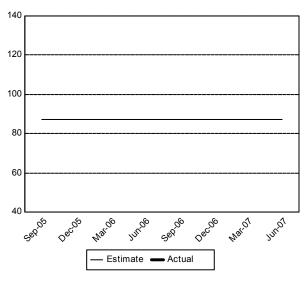
Agency: 103 - Community, Trade & Economic Develop

Expected Results

100 percent of grant funding is provided to eligible counties in the form of grants.

Activity Version: 2E - Agency recast for 06 supplemental



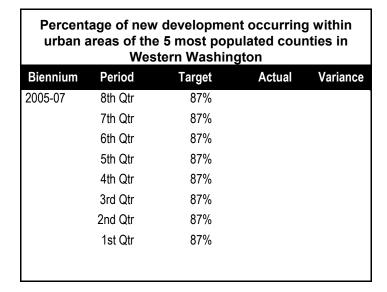


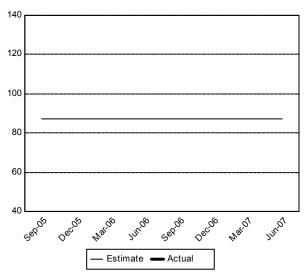
A104 LGD Growth Management

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Growth management grants, direct consultation, and review result in improved comprehensive plans and developmen regulations to meet statutory deadlines. Eighty percent of jurisdictions meet deadlines in compliance with the GMA. The baseline in 2001 was 77 percent.





A108 LGD Municipal Research Council Interagency Agreement

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

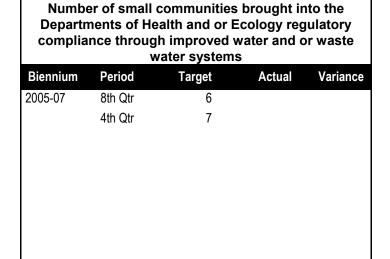
Provide timely support services to the council and its members in setting up meetings, maintaining records, and processing travel reimbursement requests.

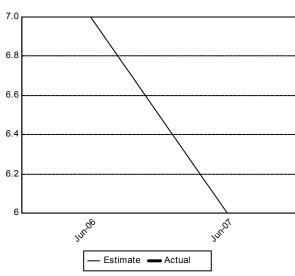
A115 LGD Small Communities Initiative

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Improvement and upgrade water or wastewater systems in four communities.





A016 Washington Commission for National and Community Service

Agency: 105 - Office of Financial Management

Expected Results

To expand the ethic of service throughout Washington State by inviting citizens of all ages and backgrounds to contribute their time and talents to strengthen and promote service and volunteerism as strategies for building healthy communities.

A002 Agency Support

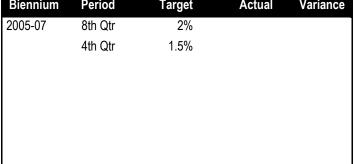
Agency: 147 - Off of Minority & Women's Business

Expected Results

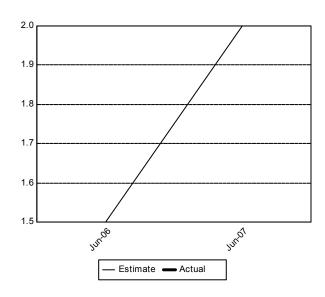
Improve supplier diversity participation through training, development of second-tier programs, and advocacy.

Activity Version: 2E - Agency recast for 06 supplemental

	Percentage of contract and procurement dollars state agencies and institutions contract with minority businesses.				
Biennium	Period	Target	Actual	Variance	
000-0-	241 24	201		•	

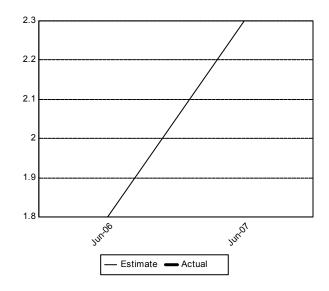


Not measured prior to the 2003-05 Biennium.



Percentage of contract procurement dollars state agencies and institutions contract with women businesses.

businesses.				
Period	Target	Actual	Variance	
8th Qtr	2.3%			
4th Qtr	1.8%			
ured prior to	the 2003-05 Bio	ennium.		
	8th Qtr 4th Qtr	Period Target 8th Qtr 2.3% 4th Qtr 1.8%	PeriodTargetActual8th Qtr2.3%	



A004 Minority and Women Business Development

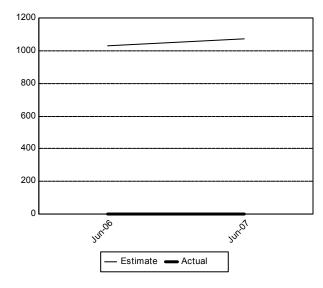
Agency: 147 - Off of Minority & Women's Business

Expected Results

Enhance the capacity of women and minority-owned small businesses through needs assessment, improved access to capital, improved opportunities, and increased procurement opportunities.

Activity Version: 2E - Agency recast for 06 supplemental

Minority business enterprise ∧ women's business enterprise gross receipts derived from public and private sectors				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$1,071.3	\$0	\$(1,071.3)
	4th Qtr	\$1,030.1	\$0	\$(1,030.1)



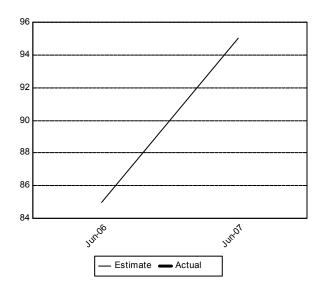
Comment: Dollars expressed in millions.

Not meaured prior to the 2003-05 Biennium.

Number of minority business enterprise and women's business enterprise Ffrms participating in the Office of Minority and Women's Business Enterprises'

Business Development Program

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	95		
	4th Qtr	85		
Not meas	ured prior to	the 2003-05 Bi	ennium.	



Develop markets by promoting Washington products and services

A025 CTED Agency Administration

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Set Benchmark internal and external satisfaction levels for financial systems services, human resources services and information services. Meet agency standards and best practices objectives for contracts management. CTED will consolidate information systems across the agency's application portfolio. The effort will include web sites, applications, and database systems.

Activity Version: 2E - Agency recast for 06 supplemental

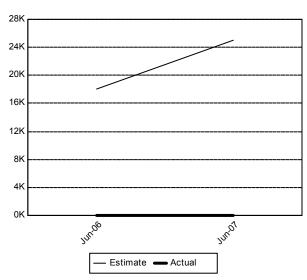
A038 ED Film and Video Office

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Number of on-location productions. Number of indigenous productions (extrapolated from the total). Number of local temporary jobs. Production spending in the state.

Film industry spending statewide				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$25,000	\$0	\$(25,000)
	4th Qtr	\$18,000	\$0	\$(18,000)



Comment: Dollars in thousands

A044 ED Tourism Development

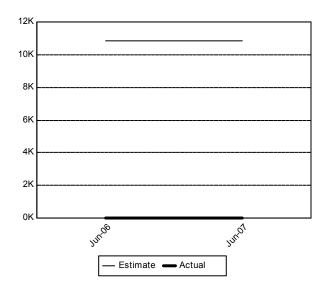
Agency: 103 - Community, Trade & Economic Develop

Expected Results

The Tourism Commission will develop policies and strategies for Fiscal Years 2006 and 2007. The Commission will help create an advertising campaign and marketing plan.

Activity Version: 2E - Agency recast for 06 supplemental

Amount of visitor* spending in Washington State as reported in the "Travel Impact Study"				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$10,844.5	\$0	\$(10,844.5)
	4th Qtr	\$10,844.5	\$0	\$(10,844.5)
(not includ point of er		al who travels ov commuting or o		•



Comment: Dollars in millions

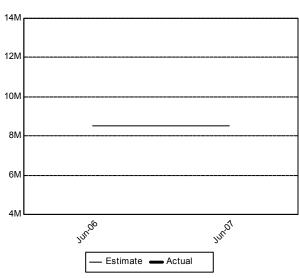
A084 ITD Overseas Office Contract Activities

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Performance criteria on foreign contracts include \$2 million in annual sales and 60 service requests from Washington companies. Additional goals include: coordinate and organize trade missions; coordinate visits and make introduction to foreign companies; organize the itineraries of trade/technical missions from foreign market to Washington; supply information on code and permit requirements for Washington companies; provide market information and reports; establish and maintain key relationships; organize seminars in foreign countries to help clients better understand Washington products and firms; and translate documents to facilitate communications between both markets.

Dollar value of sales generated by Washington businesses as a result of Department of Community, Trade, and Economic Development assistance				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$8,500,000		
	4th Qtr	\$8,500,000		



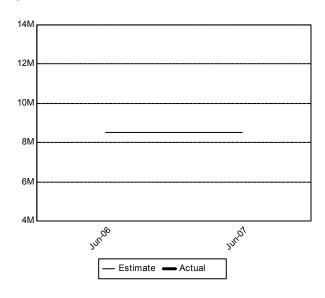
Activity Version: 2E - Agency recast for 06 supplemental

A152 ITD International Export Promotion Program

Agency: 103 - Community, Trade & Economic Develop

Dollar value of sales generated by Washington businesses as a result of Department of Community, Trade, and Economic Development assistance

Biennium Period Target Actual Variance
2005-07 8th Qtr \$8,500,000
4th Qtr \$8,500,000



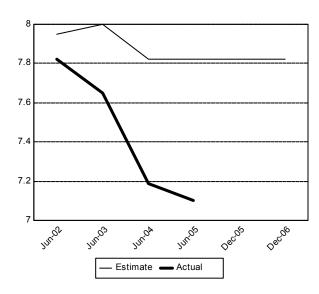
A001 Promotion of Horse Racing

Agency: 185 - Washington Horse Racing Commission

Expected Results

Average number of horses in each race in Washington equals 7.82.

Average number of horses running in each horse race.				
Biennium	Period	Target	Actual	Variance
2005-07	6th Qtr	7.82		
	2nd Qtr	7.82		
2003-05	8th Qtr	7.82	7.1	(0.72)
	4th Qtr	7.82	7.19	(0.63)



A002 Agricultural Fairs

Agency: 495 - Department of Agriculture

Activity Version: 2E - Agency recast for 06 supplemental

Expected Results

Participating agricultural fairs receive annual allocations from the Fair Fund in accordance with state law and/or the merit rating established by the department.

A003 Agricultural Promotion and Protection

Agency: 495 - Department of Agriculture

Expected Results

Promote sales of Washington agricultural products and understanding of the importance of Washington agriculture through the "From the Heart of Washington" program.

A007 Commodity Commissions

Agency: 495 - Department of Agriculture

Expected Results

Complete budget and program reviews for each agricultural commodity commission.

A011 Fruit and Vegetable Inspection

Agency: 495 - Department of Agriculture

Expected Results

Reduce by at least 50 percent the number of fruit shipments (primarily apple and pear) rejected or delayed at the Mexican border because of errors by state or industry personnel on phytosanitary certificates. This raises the accuracy rate from 99.0 percent to 99.5 percent. Increase the volume of commodities shipped using the web-based certificate of compliance program to 70 percent.

A012 Grain Inspection

Agency: 495 - Department of Agriculture

Expected Results

100 percent of certificates issued by the close of the next regular business day after the inspection service is completed. 100 percent of review inspections validate original grade inspection accuracy. Note: Based on grade agreement of original, compared to review inspection results.

A014 Hop Inspection

Agency: 495 - Department of Agriculture

Expected Results

Maintain USDA, FGIS certification of individual staff necessary for hop grading. Process hop export document requests within 24 hours.

Activity Version: 2E - Agency recast for 06 supplemental

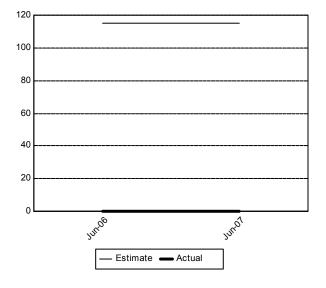
A015 Marketing and Economic Development

Agency: 495 - Department of Agriculture

Expected Results

Assist Washington State export-ready companies to generate \$115 million in export sales of agricultural and food products, including \$60 million by department staff and contract trade representatives, and \$55 million in joint promotions with commodity groups.

Dollar sales of exported food and agricultural products assisted by WSDA's International Marketing program*				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$115	\$0	\$(115)
	4th Qtr	\$115	\$0	\$(115)



Dollars in millions. Annual estimates include sales assisted by WSDA staff, sales assisted jointly with commodity groups, and sales assisted by contract trade representatives.

Comment: \$115 Million Dollars

A023 Planting Stock Certification

Agency: 495 - Department of Agriculture

Expected Results

Improve the quality of certified planting stock by reducing the amount of infected registered plants (fruit trees, grapevines, strawberries, and hops) by 20 percent.

A025 Seed Inspection/Certification

Agency: 495 - Department of Agriculture

Expected Results

100 percent of seed tag orders are filled before the end of the next working day after receiving a request. 99 percent of seed laboratory reports are accurate upon issuance.

A026 Small Farm and Direct Marketing

Activity Version: 2E - Agency recast for 06 supplemental

Agency: 495 - Department of Agriculture

Expected Results

Number of producers receiving assistance on regulatory issues or alternative marketing strategies. Number of groups receiving assistance infrastructure and direct marketing projects.

A001 Convention and Trade Shows

Agency: 550 - State Convention and Trade Center

Expected Results

324,000 out-of-state delegates were expected for the 2003-05 Biennium, generating spending of \$402,161,739, and revenue to the general fund of \$20,097,632. Provide a competitive convention and trade facility that attracts out-of-state delegates.

A002 Convention Center Construction Payments

Agency: 550 - State Convention and Trade Center

Expected Results

The Washington State Convention and Trade Center will meet its legal COP debt service obligation.

Help develop affordable housing

A068 HD Mobile Home Relocation Assistance

Agency: 103 - Community, Trade & Economic Develop

Expected Results

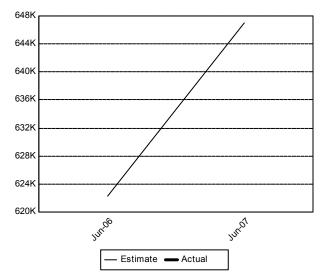
In Fiscal Year 2002, this program relocated 12 homes. The program expects to relocate 15 homes in Fiscal Year 2005 and 25 homes in Fiscal Year 2006.

Activity Version: 2E - Agency recast for 06 supplemental

Number of low income individuals or households receiving employment, emergency and other services* that improve their lives

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	647,004		
	4th Qtr	622,270		

*Other services: training in self-advocacy, legislative advocacy, health care, volunteer ombudsman services, media/public relations, and leadership; technical assistance and support for home ownership, employment through Work Source Centers, advocating for special education, support parents with developmental disabilities, volunteers conducting quality assurance interviews with DSHS/DDD clients. A household service is assistance provided to mobile home park occupants because the park is closing

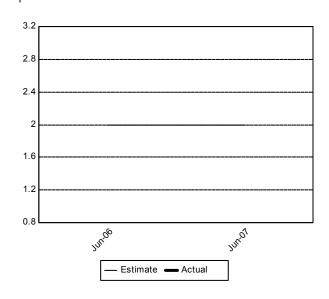


A153 HD Farm Worker Housing

Agency: 103 - Community, Trade & Economic Develop

Percentage of individuals living at 125 percent of federal poverty guidelines served with winterization services

services					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	2%			
	4th Qtr	2%			



A159 HD Affordable Housing Development

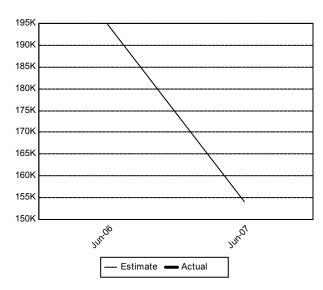
Activity Version: 2E - Agency recast for 06 supplemental

Agency: 103 - Community, Trade & Economic Develop

Expected Results

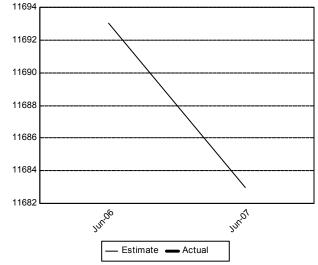
Households served/benefitting from created affordable housing need to establish baseline.

Amount of funds invested in community housing and infrastructure by Department of Community, Trade, and Economic Development				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$154,224		
	4th Qtr	\$194,681		
Dollars in	thousands.			

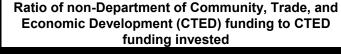


Construction-related jobs sustained through Department of Community, Trade, and Economic Development capital and infrastructure investments

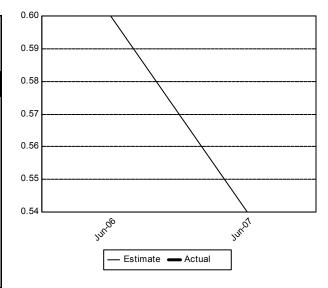
Development capital and infrastructure investments				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	11,683		
	4th Qtr	11,693		
1				



Activity Version: 2E - Agency recast for 06 supplemental



funding invested					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	0.54			
	4th Qtr	0.6			

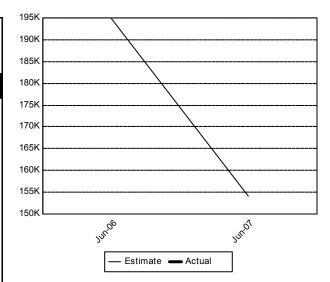


A160 HD Low Income Housing Rehabilitation and Maintenance

Agency: 103 - Community, Trade & Economic Develop

Amount of funds invested in community housing and infrastructure by Department of Community, Trade, and Economic Development

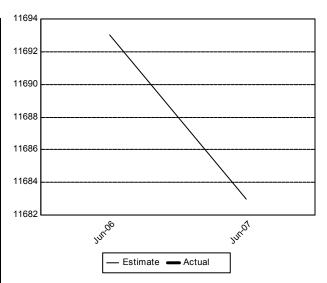
and Economic Development					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	\$154,224			
	4th Qtr	\$194,681			
Dollars in	thousands.				



Activity Version: 2E - Agency recast for 06 supplemental

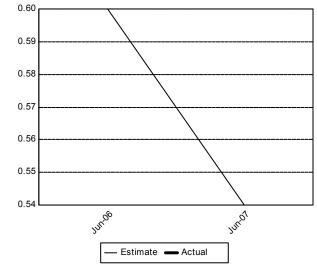
Construction-related jobs sustained through Department of Community, Trade, and Economic Development capital and infrastructure investments

Bevelopinent capital and infrastructure investments				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	11,683		•
	4th Qtr	11,693		



Ratio of non-Department of Community, Trade, and Economic Development (CTED) funding to CTED funding invested

Period	Target	Actual	Variance
8th Qtr	0.54		
4th Qtr	0.6		
	8th Qtr	8th Qtr 0.54	8th Qtr 0.54



Improve workplace safety and fairness

A002 Civil Rights Complaint Investigation

Agency: 120 - Human Rights Commission

Number of Human Rights Commission cases closed through early resolution.

A003 Civil Rights Education and Outreach

Agency: 120 - Human Rights Commission

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

Lower claims of housing and employment discrimination.

Employers trained by the Human Rights Commission.

A004 Commission Activity

Agency: 120 - Human Rights Commission

Expected Results

Provide leadership in human rights law across the state.

A001 Administrative Activity

Agency: 120 - Human Rights Commission

Expected Results

Realize efficiencies within the organization by exerting strong managerial leadership.

A001 Administration

Agency: 190 - Board of Indust Insurance Appeals

Expected Results

Adminstration supports the other activities of the agency.

A001 Administration

Agency: 235 - Department of Labor and Industries

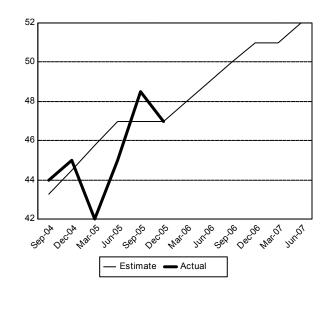
Expected Results

Managing agency and field offices so performance goals are met, statutorily required programs function well, and budget and expenditures meet statutory requirements. Managing services to all divisions such as facilities, public information, personnel, procurement, accounting, vendor payment, contracts, risk management, and public disclosure so that the agency is able to meet performance goals, and perform statutorily required duties on time, without interruption, and within budget. Maintaining agency information systems at a level that minimizes interruption of vit business services and ensures system compliance with federal and state policies, standards, and best practices at least 99 percent of the time. Providing Internet services that enable customers to conduct business on their schedules and at their convenience. Labor and Industries handled about 400,000 internet transactions in Fiscal Year 2003.

Activity Version: 2E - Agency recast for 06 supplemental

Percentage change in growth of customer business transactions conducted on line. Growth may vary as major lines of business change and we introduce new services.

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	52%		
	7th Qtr	51%		
	6th Qtr	51%		
	5th Qtr	50%		
	4th Qtr	49%		
	3rd Qtr	48%		
	2nd Qtr	47%	47%	0%
	1st Qtr	47%	48.5%	1.5%
2003-05	8th Qtr	47%	45%	(2)%
	7th Qtr	45.75%	42%	(3.75)%
	6th Qtr	44.5%	45%	0.5%
	5th Qtr	43.25%	44%	0.75%



Date Measured: 1/31/2006

A016 SHARP

Agency: 235 - Department of Labor and Industries

Expected Results

Enumerating policy-relevant safety and health research publications and formal presentations delivered to employers, workers, business associations, labor groups, scientific meetings, and others. Providing evidence-based information for action to save lives and make people safer at work.

Activity Version: 2E - Agency recast for 06 supplemental

Number of formal presentation delivered by SHARP
research professionals.

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	44		
	4th Qtr	42		
2003-05	8th Qtr	10	12	2
	7th Qtr	10	13	3
	6th Qtr	10	13	3
	5th Qtr	10	30	20

Policy-relevant safety and health research presentations for employers, workers, industry and medical associations, that provide evidence-based information to make people safer at work.

Data for FY02 only available for the period 1/1/2002 to 6/30/2002.

Date Measured: 6/30/2005

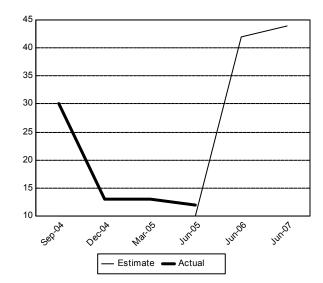
Comment: Presentations may include other program staff.

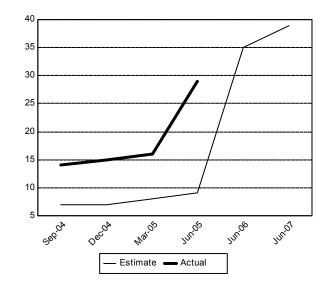
Number of Health and Safety publications providing evidence-based information to make people safer at

		work.		
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	39		
	4th Qtr	35		
2003-05	8th Qtr	9	29	20
	7th Qtr	8	16	8
	6th Qtr	7	15	8
	5th Qtr	7	14	7

Policy-relevant safety and health research publications for employers, workers, business, labor, industry, medical and scientific groups that provide evidence-based information to make people safer at work.

Date Measured: 6/30/2005





A017 WISHA Administration and Policy

Agency: 235 - Department of Labor and Industries

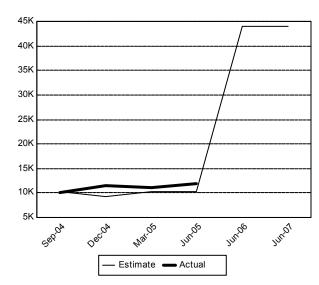
Activity Version: 2E - Agency recast for 06 supplemental

Expected Results

Achieving safer places to work, with workers going home in the same condition as they left. Reduced workplace injuries, illnesses, and fatalities. Responding to and resolving employee complaints about serious hazards. Investigating work-related fatalities and catastrophes and determining causes and ways to prevent re-occurrences. Assuring timely correction of serious violations. Providing advice on how to correct hazards and working with employers to ensure timely correction. Providing safety and health training workshops for employers and employees Conducting statutorily required reassumption hearings and negotiating settlement agreements with employers and attorneys. Conducting statutorily required investigations of employee allegations of discrimination or retaliation by employers as a result of a complaint about workplace safety, and negotiating settlement agreements with complainants, employers, and attorneys, or otherwise resolving cases.

Number of serious hazards identified and addressed by enforcement inspections and technical assistance visits. This measurement is hazardous incidences corrected.

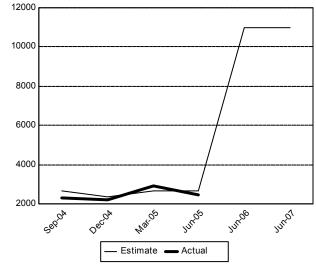
corrected.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	44,000		•		
	4th Qtr	44,000				
2003-05	8th Qtr	10,248	11,805	1,557		
	7th Qtr	10,248	11,039	791		
	6th Qtr	9,256	11,519	2,263		
	5th Qtr	10,248	10,123	(125)		



Date Measured: 6/30/2005

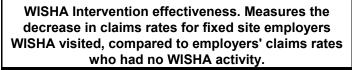
Number of WISHA worksite consultations and	
inspections.	

inspections.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	11,000				
	4th Qtr	11,000				
2003-05	8th Qtr	2,685	2,482	(203)		
	7th Qtr	2,685	2,900	215		
	6th Qtr	2,365	2,212	(153)		
	5th Qtr	2,685	2,287	(398)		



Date Measured: 6/30/2005

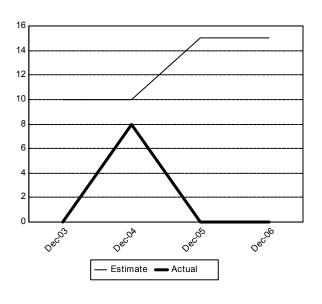
Activity Version: 2E - Agency recast for 06 supplemental



Biennium	Period	Target	Actual	Variance
2005-07	6th Qtr	15%	0%	(15)%
	2nd Qtr	15%	0%	(15)%
2003-05	6th Qtr	10%	8%	(2)%
	2nd Qtr	10%	0%	(10)%

This is an annual measure; results are usually available by November.

Comment: Annual study results in November



A018 WISHA Consultation and Compliance

Agency: 235 - Department of Labor and Industries

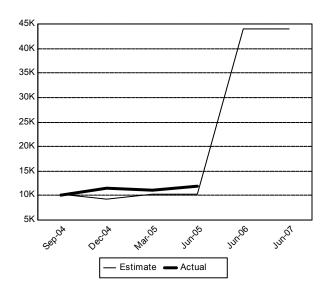
Expected Results

Conducting at least 7,400 workplace inspections that result in identifying and ensuring employers fix at least 6,600 serious hazards that could cause serious injuries or illnesses. Responding to and resolving employee complaints about serious hazards. Investigating work-related fatalities and catastrophes and determining causes and ways to prevent re-occurrences. Assuring timely correction of serious violations. Providing at least 2,400 workplace safety and health consultations that result in identifying and fixing at least 7,600 serious hazards. Providing advice on how to correct hazards and working with employers to ensure timely correction. Providing safety and health training workshops for employers and employees. Conducting statutorily required reassumption hearings and negotiating settlement agreements with employers and attorneys. Conducting statutorily required investigations of employee allegations of discrimination or retaliation by employers as a result of a complaint about workplace safety and negotiating settlement agreements with complainants, employers, and attorneys, or otherwise resolving cases.

Activity Version: 2E - Agency recast for 06 supplemental

Number of serious hazards identified and addressed by enforcement inspections and technical assistance visits. This measurement is hazardous incidences corrected.

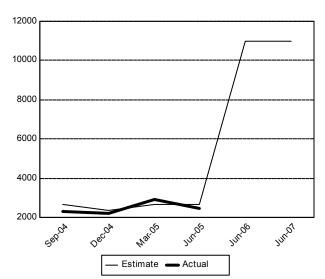
		oon ootou.		
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	44,000		-
	4th Qtr	44,000		
2003-05	8th Qtr	10,248	11,805	1,557
	7th Qtr	10,248	11,039	791
	6th Qtr	9,256	11,519	2,263
	5th Qtr	10,248	10,123	(125)



Date Measured: 6/30/2005

Number of WISHA worksite consultations and inspections.

inspections.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	11,000		•		
	4th Qtr	11,000				
2003-05	8th Qtr	2,685	2,482	(203)		
	7th Qtr	2,685	2,900	215		
	6th Qtr	2,365	2,212	(153)		
	5th Qtr	2,685	2,287	(398)		



Date Measured: 6/30/2005

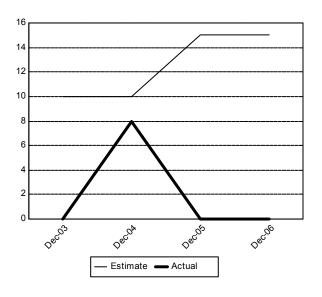
Activity Version: 2E - Agency recast for 06 supplemental

WISHA Intervention effectiveness. Measures the decrease in claims rates for fixed site employers WISHA visited, compared to employers' claims rates who had no WISHA activity.

Biennium	Period	Target	Actual	Variance
2005-07	6th Qtr	15%	0%	(15)%
	2nd Qtr	15%	0%	(15)%
2003-05	6th Qtr	10%	8%	(2)%
	2nd Qtr	10%	0%	(10)%

This is an annual measure; results are usually available by November.

Comment: Annual study results in November



Prepare and support youth and adults for employment

A004 Blind Vendor Food Services Operations in State Buildings

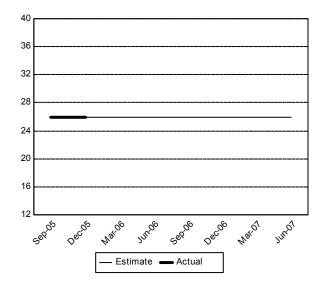
Agency: 315 - Dept of Services for the Blind

Expected Results

Target: 28 Business Operators

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	26		
	7th Qtr	26		
	6th Qtr	26		
	5th Qtr	26		
	4th Qtr	26		
	3rd Qtr	26		
	2nd Qtr	26	26	0
	1st Qtr	26	26	0

Date Measured: 1/30/2006



Activity Version: 2E - Agency recast for 06 supplemental

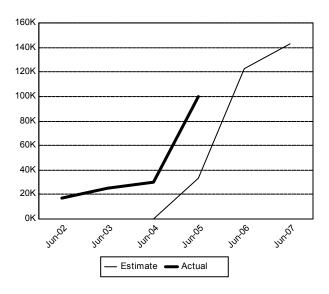
Provide consumer protection

A008 Charitable Solicitation Program

Agency: 085 - Office of the Secretary of State

Number of contacts in which public information was provided on charities via web, phone and printed material.

material.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	143,000				
	4th Qtr	123,000				
2003-05	8th Qtr	33,160	99,599	66,439		
	4th Qtr	0	29,874	29,874		

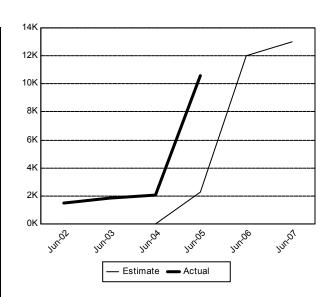


A009 Charitable Trusts Program

Agency: 085 - Office of the Secretary of State

Number of contacts in which public information was provided on charitable trusts via web, phone and printed material.

printed material.					
Period	Target	Actual	Variance		
8th Qtr	13,000				
4th Qtr	12,000				
8th Qtr	2,276	10,602	8,326		
4th Qtr	0	2,069	2,069		
	Period 8th Qtr 4th Qtr 8th Qtr	Period Target 8th Qtr 13,000 4th Qtr 12,000 8th Qtr 2,276	Period Target Actual 8th Qtr 13,000 4th Qtr 12,000 8th Qtr 2,276 10,602		



A005 Enforcement of Consumer Protection Laws

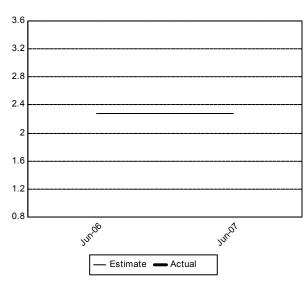
Agency: 100 - Office of Attorney General

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

The Consumer Protection Division enforces state and federal laws prohibiting unfair and deceptive business practices in trade or commerce in accordance with the Unfair Business Practices Act and the Consumer Protection Act. The Consumer Protection Division typically recovers more money on behalf of consumers of the state of Washington that the cost of its operations. The current areas of enforcement focus on automobile issues and pharmaceutical companies and continue the division's efforts in the credit and financial industries. The division also takes on nonlitigation matters which benefit consumers, such as fielding customer calls, providing advice to other state agencies, and education and outreach activities. These activities help to eliminate potential problems and provide consumers with the tools to educate themselves and make better decisions.

Consumer dollars recovered per Attorney General's Office dollar spent.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$2.28		
	4th Qtr	\$2.28		
Consumer dollars recovered through Consumer Protection				
		al cost to run C		
Program.	•			

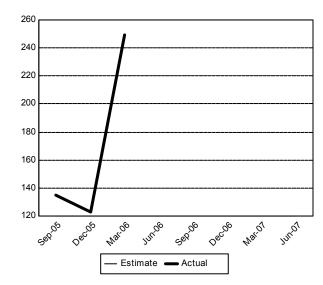


A004 Enforcement

Agency: 102 - Dept of Financial Institutions

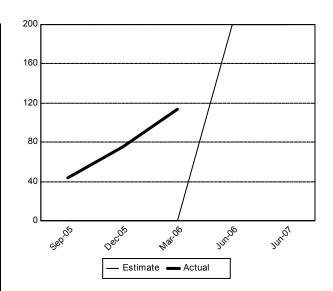
Activity Version: 2E - Agency recast for 06 supplemental

Average number of business days to assess, investigate, and resolve consumer complaints.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	120			
	7th Qtr	120			
	6th Qtr	120			
	5th Qtr	120			
	4th Qtr	120			
	3rd Qtr	120	249	129	
	2nd Qtr	120	123	3	
	1st Qtr	120	135	15	
·		r consumers en	gaging in inve	estments	
and other	financial trai	nsactions.			



Date Measured: 4/26/2006 Comment: Business days.

Numbe	Number of enforcement actions taken per year.				
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	200			
	4th Qtr	200			
	3rd Qtr	0	114	114	
	2nd Qtr	0	75	75	
	1st Qtr	0	44	44	
	protection for financial tran	r consumers en nsactions.	gaging in inve	estments	



Date Measured: 4/26/2006

Comment: YTD Securities: 67 Consumer Services: 47

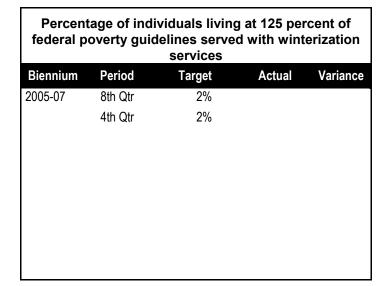
A066 HD Manufactured Home Installer Training and Certification

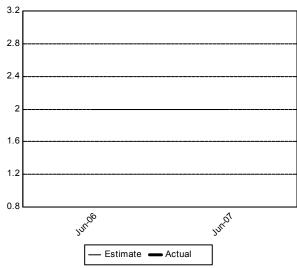
Agency: 103 - Community, Trade & Economic Develop

Expected Results

In Fiscal Year 2002, the program certified 400 manufactured home installers. In Fiscal Year 2003, the program expects to certify 400 manufactured home installers. In Fiscal Year 2005, the program expects to certify 440 manufactured home installers.

Activity Version: 2E - Agency recast for 06 supplemental



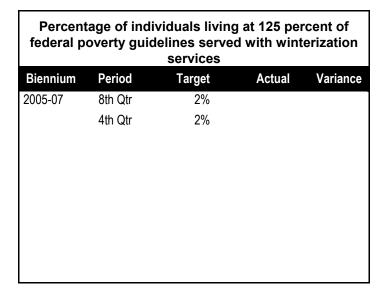


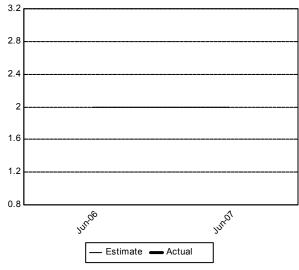
A067 HD Manufactured Housing Consumer Complaint Investigation and Resolution

Agency: 103 - Community, Trade & Economic Develop

Expected Results

In Fiscal Year 2002, the program served 400 requests for assistance. During 2003-05 Biennium, this program expects to serve 450 requests each fiscal year.





A118 SBCC Dir Office State Building Code Council

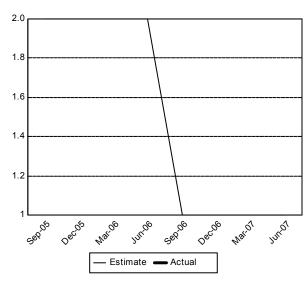
Agency: 103 - Community, Trade & Economic Develop

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

Conduct 25 public meetings per year. Review and approve or disapprove 60 statewide and local amendment proposals. Adoption of the 2006 edition of the International Codes, including the International Energy Conservation Code and the International Existing Buildings Code, to ensure consistency with other states and to improve safety and save energy in buildings.

Number of fire deaths per 1 million residents				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	1		
	7th Qtr	1		
	6th Qtr	1		
	5th Qtr	1		
	4th Qtr	2		
	3rd Qtr	2		
	2nd Qtr	2		
	1st Qtr	2		



A007 Unclaimed Property Management

Agency: 140 - Department of Revenue

Expected Results

The Unclaimed Property section's goal is to efficiently administer unclaimed property programs. In Fiscal Year 2005 56,473 claims were processed from the 836,471 names reported for claiming unclaimed property.

A001 Agency Administration

Agency: 160 - Office of Insurance Commissioner

Expected Results

To provide executive and administrative services in support of the agency's mission in a professional, qualitative, and responsive manner which emphasizes efficiency and cost-effectiveness.

A006 Monitoring Insurance Company Solvency

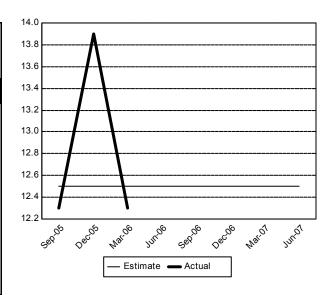
Agency: 160 - Office of Insurance Commissioner

Expected Results

In addition to the financial and market conduct examinations completed, the Company Supervision staff also completes 540 detailed desk examinations of quarterly, annual, and supplemental financial statements, and reviews 90 monthly statements filed by domestic insurers; reviews cursory quarterly review of statements filed by almost 1,400 foreign insurers; and reviews intermediate quarterly statements filed by 270 financially distressed foreign insurers. This activity also contributes to the recovery for consumers measure listed with the Investigations and Enforcement activity.

Activity Version: 2E - Agency recast for 06 supplemental

	ted in orde	he biennial e r to maintain mestic insure	the 5-year	•
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	12.5%		
	7th Qtr	12.5%		
	6th Qtr	12.5%		
	5th Qtr	12.5%		
	4th Qtr	12.5%		
	3rd Qtr	12.5%	12.3%	(0.2)%
	2nd Qtr	12.5%	13.9%	1.4%
	1st Qtr	12.5%	12.3%	(0.2)%

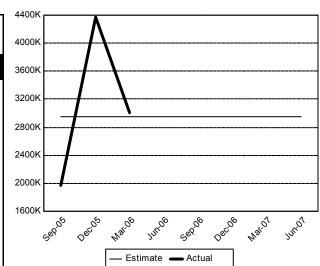


Date Measured: 3/31/2006

A005 Investigations and Enforcement

Agency: 160 - Office of Insurance Commissioner

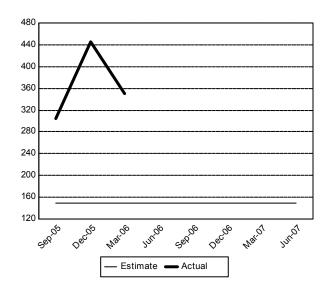
Amount recovered for consumers as a result of the Office of Insurance Commissioner's intervention.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$2,950,000		
	7th Qtr	\$2,950,000		
	6th Qtr	\$2,950,000		
	5th Qtr	\$2,950,000		
	4th Qtr	\$2,950,000		
	3rd Qtr	\$2,950,000	\$3,005,370	\$55,370
	2nd Qtr	\$2,950,000	\$4,372,107	\$1,422,107
	1st Qtr	\$2,950,000	\$1,963,574	\$(986,426)



Date Measured: 3/31/2006

Activity Version: 2E - Agency recast for 06 supplemental

Number of investigations and financial examinations of insurance agents and brokers completed.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	150		
	7th Qtr	150		
	6th Qtr	150		
	5th Qtr	150		
	4th Qtr	150		
	3rd Qtr	150	351	201
	2nd Qtr	150	446	296
	1st Qtr	150	305	155



Date Measured: 3/31/2006

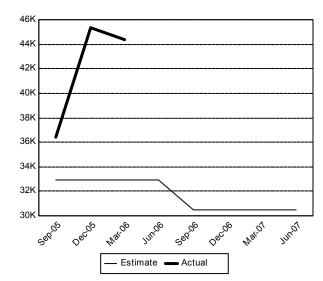
A003 Consumer Information and Advocacy

Agency: 160 - Office of Insurance Commissioner

Expected Results

This activity also contributes to the recovery for consumers measure listed with the Investigations and Enforcement activity.

Number of insurance consumer inquiries received and answered by the Office of the Insurance Commissioner				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	30,500		
	7th Qtr	30,500		
	6th Qtr	30,500		
	5th Qtr	30,500		
	4th Qtr	32,963		
	3rd Qtr	32,963	44,408	11,445
	2nd Qtr	32,963	45,334	12,371
	1st Qtr	32,963	36,407	3,444



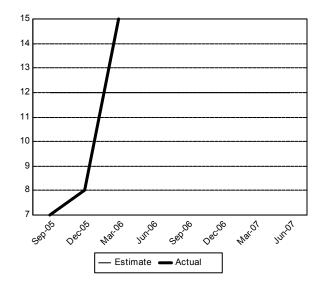
Date Measured: 3/31/2006

A007 Policy and Enforcement

Agency: 160 - Office of Insurance Commissioner

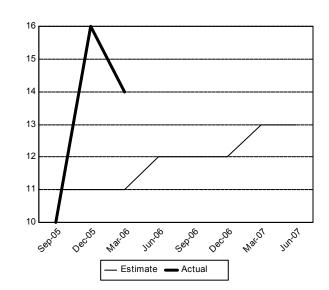
Activity Version: 2E - Agency recast for 06 supplemental

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	12		
	7th Qtr	12		
	6th Qtr	12		
	5th Qtr	12		
	4th Qtr	12		
	3rd Qtr	12	15	;
	2nd Qtr	12	8	(4
	1st Qtr	12	7	(5



Date Measured: 3/31/2006

Number of investigations of suspected illegal insurance entities completed.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	13		
	7th Qtr	13		
	6th Qtr	12		
	5th Qtr	12		
	4th Qtr	12		
	3rd Qtr	11	14	3
	2nd Qtr	11	16	5
	1st Qtr	11	10	(1)



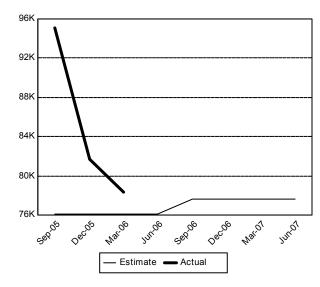
Date Measured: 3/31/2006

A002 Agents and Brokers Licensing and Education

Agency: 160 - Office of Insurance Commissioner

Activity Version: 2E - Agency recast for 06 supplemental

Number of licenses and appointments issued for insurance agents and brokers licenses.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	77,628		
	7th Qtr	77,628		
	6th Qtr	77,628		
	5th Qtr	77,628		
	4th Qtr	76,106		
	3rd Qtr	76,106	78,315	2,209
	2nd Qtr	76,106	81,680	5,574
	1st Qtr	76,106	95,084	18,978



Date Measured: 3/31/2006

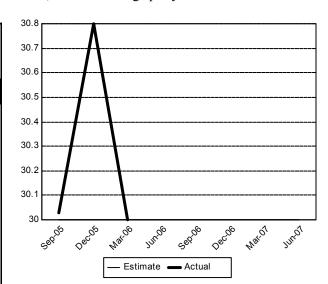
A008 Regulation of Insurance Rates and Forms

Agency: 160 - Office of Insurance Commissioner

Expected Results

Rates and Forms staff reviews approximately 8,500 rate filings and 10,000 form filings per year.

Average number of days required to finalize the filing review process for insurance rate and form filings.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	30			
	7th Qtr	30			
	6th Qtr	30			
	5th Qtr	30			
	4th Qtr	30			
	3rd Qtr	30	30	0	
	2nd Qtr	30	30.8	0.8	
	1st Qtr	30	30.03	0.03	



Date Measured: 3/31/2006

A001 Regulation of Public Accountants

Agency: 165 - State Board of Accountancy

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

To undertake on-site field review of 60 percent of firms receiving an unacceptable review grade. To reach 60 percent of Washington's population with consumer awareness information.

Publish public accountant consumer awareness information reaching 60% of the population in Washington state.

Undertake an on-site field review of 60% of CPA firms receiving an unacceptable Quality Assurance Review grade.

A002 Investigation of Public Accountants

Agency: 165 - State Board of Accountancy

Expected Results

To maintain an average case load of 50 investigations.

Maintain an average caseload of 50 active investigations

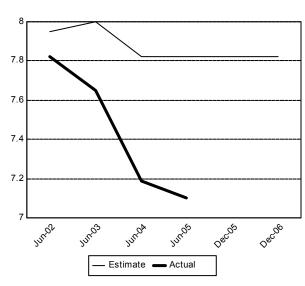
A002 Regulation of Horse Racing

Agency: 185 - Washington Horse Racing Commission

Expected Results

Total amount wagered per year in Washington on horse races is \$172,000,000.

Target 7.82	Actual	Variance
7 82		
1.02		
7.82	7.1	(0.72)
7.82	7.19	(0.63)
		7.82 7.1



A001 Administration

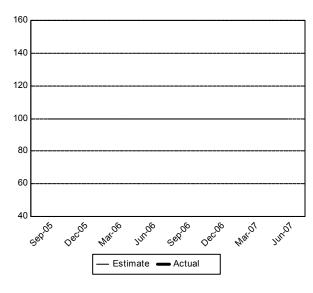
Activity Version: 2E - Agency recast for 06 supplemental

Agency: 215 - Utilities and Transportation Comm

Expected Results

Provide high-quality services to UTC staff; use agency resources efficiently and effectively; and implement the agency's strategic plan.

		public.		
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	99.5%		
	7th Qtr	99.5%		
	6th Qtr	99.5%		
	5th Qtr	99.5%		
	4th Qtr	99.5%		
	3rd Qtr	99.5%		
	2nd Qtr	99.5%		
	1st Qtr	99.5%		

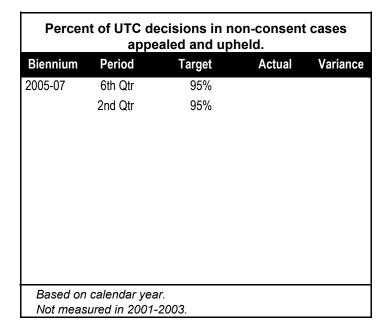


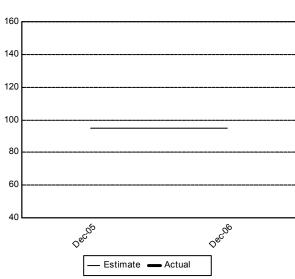
A002 Agency Commissioners

Agency: 215 - Utilities and Transportation Comm

Expected Results

Services are available, reliable and safe; hearings are timely and fair; rates are stable and reasonable; and Washington interests are considered by national policy makers.





Activity Version: 2E - Agency recast for 06 supplemental

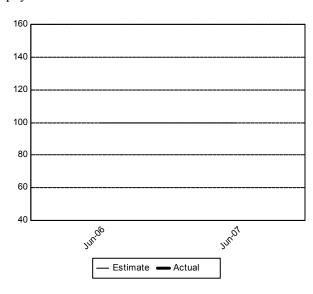
A004 Public Counsel

Agency: 215 - Utilities and Transportation Comm

Expected Results

Effective representation of residential and small commercial rate payers before the Commission.

Percentage that financially supports Public Counsel activity.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	100%		
	4th Qtr	100%		



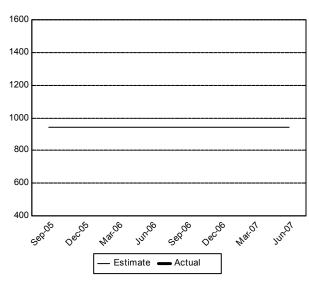
A006 Regulation of Consumer Services

Agency: 215 - Utilities and Transportation Comm

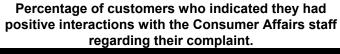
Expected Results

Customers are protected from fraud and abuse; complaints are resolved quickly; and companies treat customers fairly.

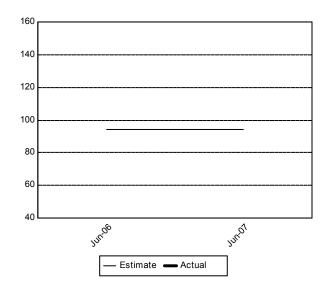
Number of complaints received per quarter.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	944		
	7th Qtr	944		
	6th Qtr	944		
	5th Qtr	944		
	4th Qtr	944		
	3rd Qtr	944		
	2nd Qtr	944		
	1st Qtr	944		



Activity Version: 2E - Agency recast for 06 supplemental



regarding their complaint.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	94%		
	4th Qtr	94%		



A007 Regulation of Energy Companies

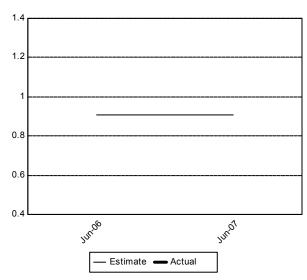
Agency: 215 - Utilities and Transportation Comm

Expected Results

Consumers pay fair rates; companies invest to ensure adequate energy supplies and reliable service; and the UTC resolves regulatory issues promptly and fairly.

Washington investor-owned electric utility customer bills as a ratio of national investor-owned electric bills.

Dillo ao	a ratio or ii	bills.	stor-owned	electric
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	0.91		
	4th Qtr	0.91		
Current b	iennium figur	es not yet avail	able.	



A008 Regulation of Water Companies

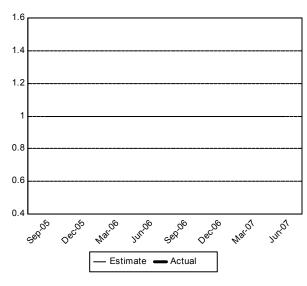
Agency: 215 - Utilities and Transportation Comm

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

Commissioners, companies, customers, and stakeholders have the information they need to determine whether rates are fair, just, reasonable, and sufficient and that other filings are in the public interest; captive customers are protected from potential abuse by monopoly water companies; water companies invest to provide high quality water supplies; and regulatory issues are resolved promptly and fairly.

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	1		
	7th Qtr	1		
	6th Qtr	1		
	5th Qtr	1		
	4th Qtr	1		
	3rd Qtr	1		
	2nd Qtr	1		
	1st Qtr	1		



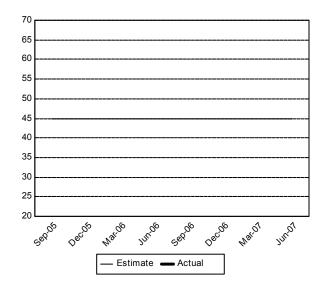
A009 Solid Waste Companies Licensing, Regulation, and Safety

Agency: 215 - Utilities and Transportation Comm

Expected Results

Fair rates; safe operations; services that customers and local governments want; financially sound companies; satisfied partners; and prompt and fair resolution of regulatory issues.

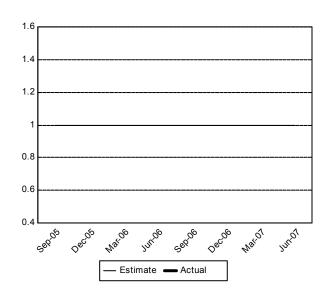
N	umber of d	locket filings	per quarte	r.
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	45		•
	7th Qtr	45		
	6th Qtr	45		
	5th Qtr	45		
	4th Qtr	45		
	3rd Qtr	45		
	2nd Qtr	45		
	1st Qtr	45		
Not meas	ured in 2001	-2003 biennium	1.	



Activity Version: 2E - Agency recast for 06 supplemental

Percentage of companies with a current compliance review
Not measured in 2001-2003 biennium.

Ratio of closed to opened filings per quarter.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	1		
	7th Qtr	1		
	6th Qtr	1		
	5th Qtr	1		
	4th Qtr	1		
	3rd Qtr	1		
	2nd Qtr	1		
	1st Qtr	1		
Not meas	ured in FY 02	2.		



A009 Providing Consumer Education & Protection From Identity Theft

Agency: 240 - Department of Licensing

Expected Results

Reduce financial loss to small businesses due to drivers license fraud. Receive 2,400 allegations of suspected license fraud or identity theft annually. Improve the percentage of suspects apprehended for identity crimes. Provide one of the main sources for law enforcement to obtain pertinent information on suspected criminals. Receive, research, and respond to 48,000 photo and informational requests, and 840 photomontage requests from law enforcement annually. Investigate and process internal employee fraud cases.

A017 Professional Licensing and Regulation

Agency: 240 - Department of Licensing

Expected Results

This activity measures its success by ensuring that only applicants who meet minimum qualifications are licensed to practice; providing information on the Internet on licensed professionals and their standing to help consumers make informed choices; taking appropriate corrective action if licensees violate professional conduct and endangered public health, safety, or property; removing licensure for failure to pay child support or repay student loans; and providing due process and consistent regulation and processes for professions. One hundred percent of real estate brokers, cosmetology salons, cosmetology schools, funeral homes, and cemeteries are audited or inspected over established one, two, or three-year cycles to ensure compliance with regulations. Boxing, martial arts, and other professional athletic events are monitored to ensure the safety of participants and the viewing public.

Activity Version: 2E - Agency recast for 06 supplemental

A020 Administration of Regulatory Functions Involving Vehicle and Vessel Dealers and Manufacturers

Agency: 240 - Department of Licensing

Expected Results

Collect \$4.4 million in revenue from dealer license fees per biennium. Investigate over 2,000 consumer and business complaints annually. Conduct 1,300 investigations and over 2,300 inspections, certifications, and technical assistance visits to ensure compliance with the law. Conduct 359 audits of vehicle and vessel dealerships. Fraud and Complain Investigations ensures that fair and reasonable transactions are available to consumers through the detection and correction of violations of advertising, sales, and services laws and rules. Provide online access and customer services 24 hours a day, offering 41 forms online. Generate \$9.2 million in a combination of revenue for the state and recovered/returned money to consumers. Collect statewide data regarding the value of goods and money recovered and returned to the consumer. Collect fines in excess of \$600,000 for violations. Administer and enforce laws relating to odometer tampering, auto theft deterrents, dealer advertising violations, manufactured/mobile housing regulations, unlicensed vehicle dealer activities, and motor vehicle dealer/manufacturer franchise disputes. Examine vehicle and vessel title documents submitted through county auditor offices and subagents for evidence of fraud, and provide evidence to field offices for investigation and agency administrative action or prosecution through cooperatic with law enforcement. Examine all applications for financial integrity.

A006 Commission Merchants

Agency: 495 - Department of Agriculture

Expected Results

90 percent of violators correct violations specified on Warning Notices within 30 days. 90 percent of case investigations are closed within 120 days of filing.

A008 Feed Regulation

Agency: 495 - Department of Agriculture

Expected Results

100 percent of registered feed products inspected are properly labeled and meet standards, or have action taken against them.

A009 Fertilizer Regulation

Agency: 495 - Department of Agriculture

Expected Results

100 percent of registered fertilizer products inspected are properly labeled and meet standards, or have action taken against them.

A013 Grain Warehouse Audit

Activity Version: 2E - Agency recast for 06 supplemental

Agency: 495 - Department of Agriculture

Expected Results

95 percent of audits demonstrate that company records accurately represent the physical inventory of commodities. 100 percent of licensees maintain the appropriate level of bonding.

A016 Livestock Identification

Agency: 495 - Department of Agriculture

Expected Results

Ownership of cattle and horses is verified when required.

A019 Nursery Inspection

Agency: 495 - Department of Agriculture

Expected Results

Inspect 90 percent of licensed wholesale nursery facilities once each year.

A020 Organic Food Certification

Agency: 495 - Department of Agriculture

Expected Results

95 percent of inspection reports and sample results are accurately responded to within 45 days of inspection.

A027 Weights and Measures Inspection

Agency: 495 - Department of Agriculture

Expected Results

90 percent of devices rejected during inspection are brought into compliance within 60 days. Close 75 percent of consumer complaints within 30 days of receipt.

Provide seed and growth capital and support entrepreneurs

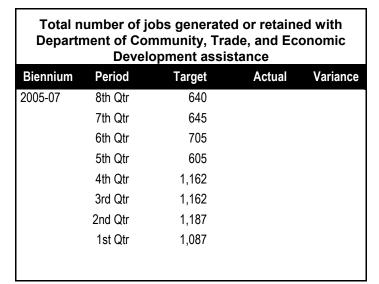
A045 ED Washington Technology Center

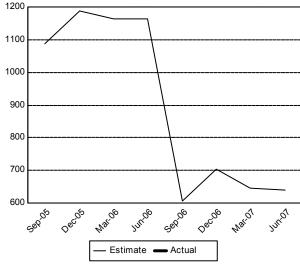
Agency: 103 - Community, Trade & Economic Develop

Expected Results

Annual Report submitted to CTED.

Activity Version: 2E - Agency recast for 06 supplemental



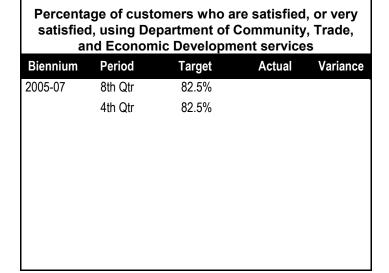


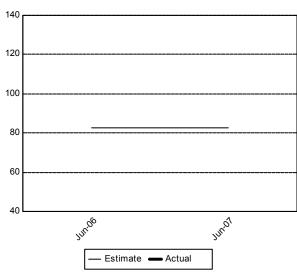
A151 ED Business Incubator Assistance

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Between one and fifteen technical assistance grants awarded to qualified business incubator organizations. Estimates of development and construction costs will be made for up to three new incubator facilities.





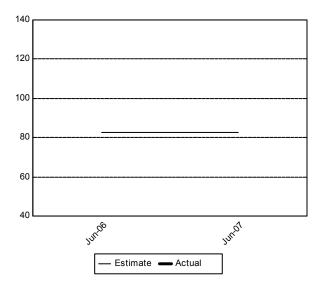
A156 ED Business and Project Development Assistance

Agency: 103 - Community, Trade & Economic Develop

Activity Version: 2E - Agency recast for 06 supplemental

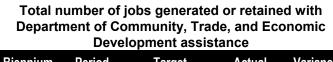


and Economic Development services				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	82.5%		
	4th Qtr	82.5%		

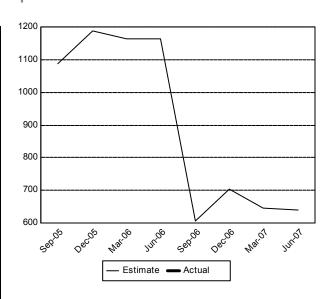


A162 ED Economic Development Finance Lending

Agency: 103 - Community, Trade & Economic Develop



Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	640		
	7th Qtr	645		
	6th Qtr	705		
	5th Qtr	605		
	4th Qtr	1,162		
	3rd Qtr	1,162		
	2nd Qtr	1,187		
	1st Qtr	1,087		



A087 ITD Small Business Export Finance Center of Washington

Agency: 103 - Community, Trade & Economic Develop

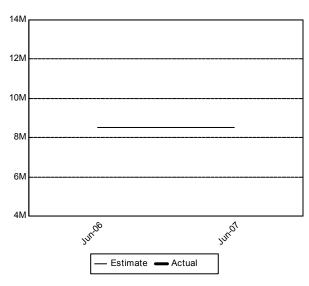
Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

Current biennium performance criteria are: provide export financial counseling regarding the fundamentals of and requirements for exporting and export financing alternatives to companies with export potential; provide information and technical assistance to foreign country and foreign buyer risk insurance and assistance in obtaining such insurance; develop a comprehensive inventory of export financing available from federal government, state, and private sources; assist Washington businesses in securing \$40 million in export financing guarantees through the Export-Import Bank of the United States, the Small Business Administration, and other such programs; and assist Washington businesses in securing bank or other financing for export transactions, including those guaranteed or aided through the program.

Dollar value of sales generated by Washington
businesses as a result of Department of Community,
Trade, and Economic Development assistance

Trade, and Economic Development assistance						
Period	Target	Actual	Variance			
8th Qtr	\$8,500,000					
4th Qtr	\$8,500,000					
	Period 8th Qtr	Period Target 8th Qtr \$8,500,000	Period Target Actual 8th Qtr \$8,500,000			



A001 Incubator Activity

Agency: 377 - Spokane Intercollege R&T Institute

A002 Commercializing Technology

Agency: 377 - Spokane Intercollege R&T Institute

Regulate the economy to ensure fairness, security and efficiency

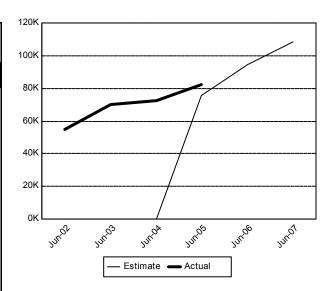
A004 Apostilles Program

Agency: 085 - Office of the Secretary of State

Activity Version: 2E - Agency recast for 06 supplemental

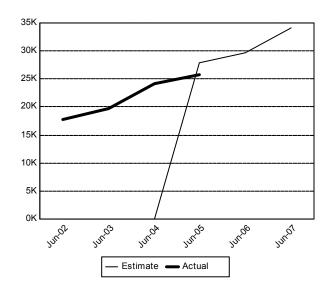
General Fund revenue generated per Secretary of
State's Apostille program FTE.

	Otato o i	tpootino proj	g. a <u>_</u> .	
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$108,557		
	4th Qtr	\$94,398		
2003-05	8th Qtr	\$75,685	\$82,085	\$6,400
	4th Qtr	\$0	\$72,774	\$72,774



Number of apostilles authenticiations processed.

Period	Target	Actual	Variance
8th Qtr	34,124		
4th Qtr	29,673		
8th Qtr	27,862	25,803	(2,059)
4th Qtr	0	24,228	24,228
	8th Qtr 4th Qtr 8th Qtr	8th Qtr 34,124 4th Qtr 29,673 8th Qtr 27,862	8th Qtr 34,124 4th Qtr 29,673 8th Qtr 27,862 25,803

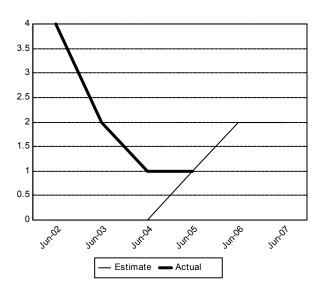


A007 Certification Authorities Registration

Agency: 085 - Office of the Secretary of State

Activity Version: 2E - Agency recast for 06 supplemental

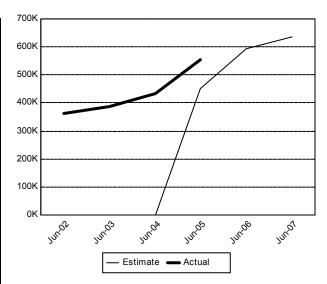
Number of Certification Authorities registered.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	2				
	4th Qtr	2				
2003-05	8th Qtr	1	1	0		
	4th Qtr	0	1	1		



A011 Corporations and Partnerships Registration

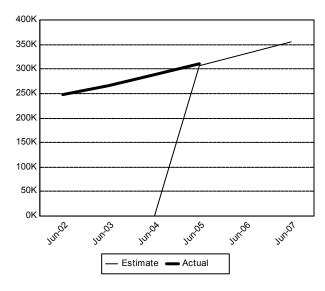
Agency: 085 - Office of the Secretary of State

General Fund revenue generated per Secretary of State's Corporation program FTE.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	\$636,345			
	4th Qtr	\$594,715			
2003-05	8th Qtr	\$450,290	\$555,808	\$105,518	
	4th Qtr	\$0	\$432,971	\$432,971	



Activity Version: 2E - Agency recast for 06 supplemental

Number of active business entities registered as Washington State corporations or partnerships.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	354,587		-	
	4th Qtr	331,390			
2003-05	8th Qtr	307,580	309,710	2,130	
	4th Qtr	0	287,458	287,458	



A004 Enforcement of Anti-Trust Laws

Agency: 100 - Office of Attorney General

Expected Results

Protect the citizens of Washington State from antitrust activities such as price-fixing, monopolization, and illegal mergers, resulting in a competitive market, and consumers benefit from that competition in the form of lower prices or better services. Respond to consumer complaints, provide advice to state agencies and provide community education and outreach ensuring that consumers will have problems addressed, agencies will prevent problems from occurring, and businesses will become educated about their responsibilities under the antitrust laws.

A001 Agency Management and Administrative Services

Agency: 102 - Dept of Financial Institutions

Expected Results

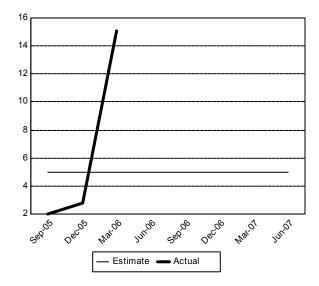
Implement Washington Works and an approved performance management system, which clarifies and delineates performance management expectations, roles, accountabilities, and competency requirements, and provides viable training for supervisors and employees.

A002 Chartering, Licensing and Registration

Agency: 102 - Dept of Financial Institutions

Activity Version: 2E - Agency recast for 06 supplemental

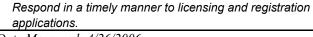
Average number of business days to process and issue a license.							
Biennium	Period	Target	Actual	Variance			
2005-07	8th Qtr	5					
	7th Qtr	5					
	6th Qtr	5					
	5th Qtr	5					
	4th Qtr	5					
	3rd Qtr	5	15.05	10.05			
	2nd Qtr	5	2.81	(2.19)			
	1st Qtr	5	2	(3)			
	Respond in a timely manner to licensing and registration applications. 5203.						

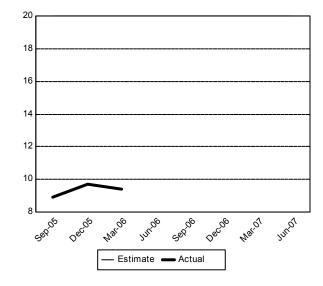


Date Measured: 4/26/2006

Turnaround time in calendar days for initial							
respon	response to securities and franchise registration						
applicants.							
Diampium	Daviad	Toward	Actual	Variana			

Period	Townst		
	Target	Actual	Variance
8th Qtr	20		
7th Qtr	20		
6th Qtr	20		
5th Qtr	20		
4th Qtr	20		
3rd Qtr	20	9.4	(10.6)
2nd Qtr	20	9.7	(10.3)
1st Qtr	20	8.9	(11.1)
	8th Qtr 7th Qtr 6th Qtr 5th Qtr 4th Qtr 3rd Qtr 2nd Qtr	8th Qtr 20 7th Qtr 20 6th Qtr 20 5th Qtr 20 4th Qtr 20 3rd Qtr 20 2nd Qtr 20 1st Qtr 20	8th Qtr 20 7th Qtr 20 6th Qtr 20 5th Qtr 20 4th Qtr 20 3rd Qtr 20 9.4 2nd Qtr 20 9.7 1st Qtr 20 8.9





Date Measured: 4/26/2006

A003 Education and Public Outreach

Agency: 102 - Dept of Financial Institutions

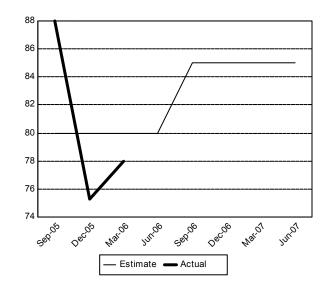
Activity Version: 2E - Agency recast for 06 supplemental

Pe	rcenta	ge o	f con	sumer	s who	o rate	De	partı	ment of
	Finan	cial I	nstitu	utions	outre	ach p	rog	ram	and
			mat	erials	as he	lpful.			

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	85%		
	7th Qtr	85%		
	6th Qtr	85%		
	5th Qtr	85%		
	4th Qtr	80%		
	3rd Qtr	80%	78%	(2)%
	2nd Qtr	80%	75.3%	(4.7)%
	1st Qtr	80%	88%	8%

Expand consumer education/outreach and raise awareness of Department of Financial Institutions.

Date Measured: 5/1/2006



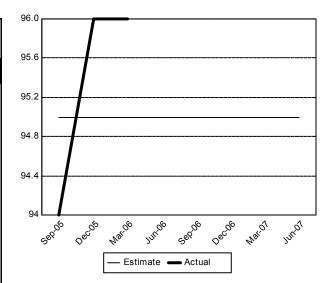
A005 Examinations

Agency: 102 - Dept of Financial Institutions

Percentage of banking ass	ets held at institutions
with satisfacto	ry ratings.

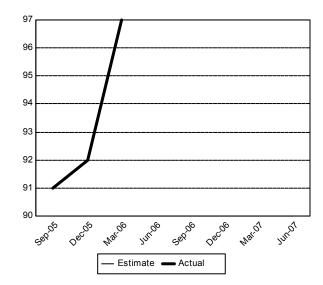
	with 5	alistactory re	atings.	
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	95%		
	7th Qtr	95%		
	6th Qtr	95%		
	5th Qtr	95%		
	4th Qtr	95%		
	3rd Qtr	95%	96%	1%
	2nd Qtr	95%	96%	1%
	1st Qtr	95%	94%	(1)%
Return pr	oblem institut	tions to a safe a	and sound co	ndition.

Date Measured: 4/26/2006



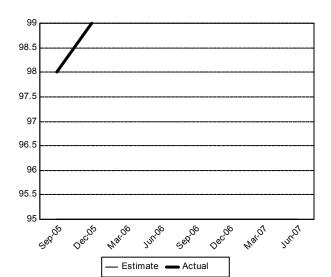
Activity Version: 2E - Agency recast for 06 supplemental

	Period	Target	Actual	Variance
2005-07	8th Qtr	90%		
	7th Qtr	90%		
	6th Qtr	90%		
	5th Qtr	90%		
	4th Qtr	90%		
	3rd Qtr	90%	97%	7%
	2nd Qtr	90%	92%	2%
	1st Qtr	90%	91%	19



Date Measured: 4/26/2006

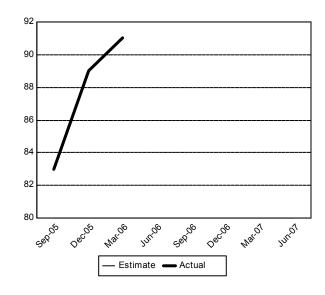
Percentage of credit union assets held at institutions with satisfactory ratings.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	95%			
	7th Qtr	95%			
	6th Qtr	95%			
	5th Qtr	95%			
	4th Qtr	95%			
	3rd Qtr	95%			
	2nd Qtr	95%	99%	4%	
	1st Qtr	95%	98%	3%	
Return pr	Return problem institutions to a safe and sound condition.				



Date Measured: 1/6/2006

Activity Version: 2E - Agency recast for 06 supplemental

Percentage of credit unions with satisfactory examination ratings.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	80%		•		
	7th Qtr	80%				
	6th Qtr	80%				
	5th Qtr	80%				
	4th Qtr	80%				
	3rd Qtr	80%	91%	11%		
	2nd Qtr	80%	89%	9%		
	1st Qtr	80%	83%	3%		
Return pr	Return problem institutions to a safe and sound condition.					



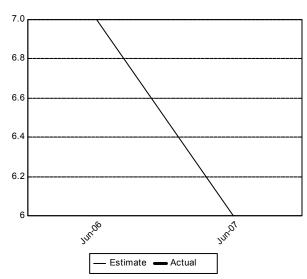
Date Measured: 4/26/2006

A046 Energy - Contract Management/Pass Through

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Funds are managed in full accordance with federal and state requirements. Reports are submitted on time and are complete. Contracted activities support state energy priorities. EPD increases the amount of non-General Fund-State funding to the state of Washington for energy activities.



A009 Office of Regulatory Assistance

Agency: 105 - Office of Financial Management

Activity Version: 2E - Agency recast for 06 supplemental

Expected Results

Reduction in complaints regarding permitting delays and procedures. Streamlined decision-making process on permi applications.

A001 Administration

Agency: 147 - Off of Minority & Women's Business

Expected Results

Maximize the opportunities for women and minority-owned businesses to do business with state agencies to eight percent minority-owned business enterprises and four percent women-owned business enterprises.

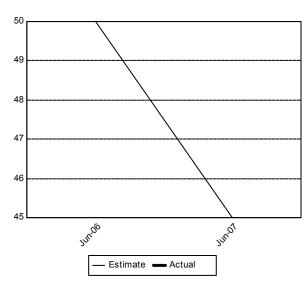
A003 Certification

Agency: 147 - Off of Minority & Women's Business

Expected Results

Improve certification through partnerships with other certification organizations and reduce the time spent by women and minority business enterprises in the certification process.

Average number of days to process a Minority or Women's Business certification application.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	45		
	4th Qtr	50		
Not meas	ured prior to	the 2003-05 Bi	ennium.	



A007 Liquor Licensing and Permits

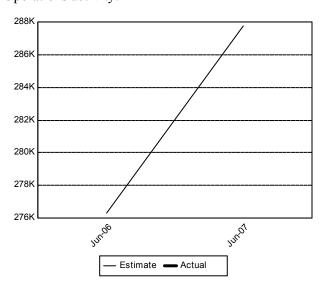
Agency: 195 - Liquor Control Board

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

At the end of Fiscal Year 2004, licensing staff provided service to 12,100 retail liquor licensees by maintaining offici licensing information, providing technical assistance on liquor laws and regulations, and taking administrative action related to liquor violations or non-renewal requests from local government officials. In Fiscal Year 2004, the agency processed approximately 6,000 liquor license applications and alcohol permits. Based on a 7 percent annual increase the number of applications will reach almost 7,000 by the end of the next biennium. This activity contributes to the revenue increase measure listed with the Contract Liquor Store Operations activity.

		ard revenues local governm		to state
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$287,770		
	4th Qtr	\$276,318		



A010 Regulation of Manufacturers, Importers and Wholesalers

Agency: 195 - Liquor Control Board

Expected Results

At the end of Fiscal Year 2004, there were almost 1,400 licensed alcohol manufacturers, importers, and distributors. This number is expected to double in the 2005-07 Biennium for two reasons: (1) the number of Certificate of Approval licensees will increase from 766 to approximately 1,800 upon implementation of a law passed in 2004, which required importers of foreign-produced beer and wine to be licensed as a Certificate of Approval holder and subject to price posting requirements; and (2) the number of wineries will exceed 500 if the trend continues based on an annual 19 percent increase.

A003 Contractor Registration

Agency: 235 - Department of Labor and Industries

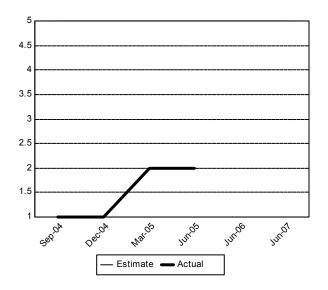
Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

Proving consumer protection in the form of approximately \$1.2 million in contractor bonds disbursed to harmed consumers each year. Registering more than 52,000 contractors with the program, and inspection staff checking 28,000 registrations annually, reviewing whether they are bonded and insured. 17,000 of these interactions are conducted on job sites across the state. Construction compliance inspectors also identify employers who owe the agency more than \$750,000 in workers' compensation premiums. Issuing penalties for non-compliance, and making referrals to local prosecutors to pursue criminal action against habitually fraudulent contractors. Answering 38,000 toll-free calls each year from consumers and contractors regarding registrations and/or inquiring about legal recourse against a fraudulent contractor. Providing a real-time, web-based application for consumers to check on the status of a contractor's registration. This application averages around 800 hits per day. Providing targeted outreach at home and trade shows to increase awareness about contractor obligations and consumer protections.

Number of infractions issued to contractors operating illegally in the underground economy.

Period 8th Qtr	Target	Actual	Variance
8th Qtr	-		variance
	5		
4th Qtr	5		
8th Qtr	5	2	(3)
7th Qtr	5	2	(3)
6th Qtr	5	1	(4)
5th Qtr	5	1	(4)
per of days to	complete regis	tration varie	:S
	8th Qtr 7th Qtr 6th Qtr 5th Qtr	8th Qtr 5 7th Qtr 5 6th Qtr 5 5th Qtr 5	8th Qtr 5 2 7th Qtr 5 2 6th Qtr 5 1



Date Measured: 6/30/2005

A007 Employment Standards/Prevailing Wage

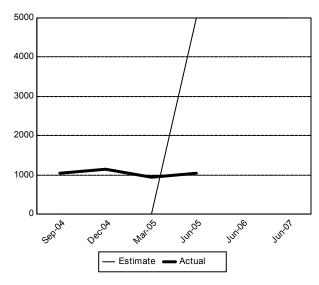
Agency: 235 - Department of Labor and Industries

Expected Results

Investigating 5,000 wage claims from employees, and other referral sources, each year. These investigations result in the collection of wages for workers. Collecting \$3 million a year in unpaid wages for workers, of which more than \$ million is collected for low-wage workers. Issuing 30,000 minor work permits and variances to employers annually. These permits promote protections for more than 100,000 minors. Issuing penalties for child labor, minimum wage, family-care, farm labor, and prevailing wage violations. Establishing and publishing prevailing wage rates for construction-related trades in each county through wage surveys and scope-of-work analyses. Timely processing of 70,000 intents and affidavits within seven days to verify and ensure appropriate prevailing wages are paid in over 3,000 job types in public works projects, contributing over \$4.6 billion to the Washington State economy.

Activity Version: 2E - Agency recast for 06 supplemental

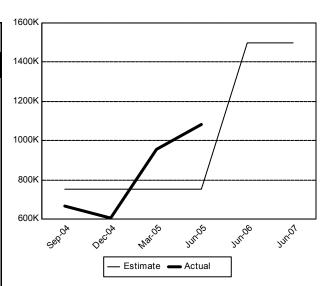
Numbe	er of wage	claims and co	omplaints o	losed.
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	5,000		
	4th Qtr	5,000		
2003-05	8th Qtr	5,000	1,030	(3,970)
	7th Qtr	0	938	938
	6th Qtr	0	1,148	1,148
	5th Qtr	0	1,044	1,044



Date Measured: 6/30/2004

Comment: Annual total of wage complaints: 4,036.

iennium	Period	Target	Actual	Variance
05-07	8th Qtr	\$1,500,000		
	4th Qtr	\$1,500,000		
03-05	8th Qtr	\$750,000	\$1,080,488	\$330,488
	7th Qtr	\$750,000	\$953,943	\$203,943
	6th Qtr	\$750,000	\$605,263	\$(144,737)
	5th Qtr	\$750,000	\$665,382	\$(84,618)



Date Measured: 6/30/2005

Comment: Annual total \$3,446,569.

A014 Centralization of License Requirements For Businesses

Agency: 240 - Department of Licensing

Expected Results

The MLS Program measures its success by responding to 8,000 phone calls and 1,000 e-mails each month, resulting in the mailing of an average of 1,500 licensing application packets. It creates statewide efficiency and cost savings for agencies whose licenses are on MLS by avoiding duplicative data entry, processing of funds and renewals, and printing/mailing expenses. MLS provides business owners with multiple regulatory licenses to handle only one licen renewal each year. It collects and maintains \$4 million in revenue annually for administrative support of MLS.

Activity Version: 2E - Agency recast for 06 supplemental

A018 Uniform Commercial Code Program

Agency: 240 - Department of Licensing

Expected Results

The UCC program measured its success in Fiscal Year 2003 by processing approximately 92,172 new filings, conducting 16,146 searches, and collecting approximately \$1.5 million in revenue; providing immediate, online access for the public to file and search at reduced fees; completing all filings and searches within two business days in compliance with federal and state requirements. Quick turnaround is vital to helping banks issue loans and helping businesses to obtain loans in a timely manner.

A001 Agency Administration

Agency: 495 - Department of Agriculture

Expected Results

The outputs generated from agency administration activities contribute to and support the outcomes and results of the department's activities. The following is a specific measure related to risk management: 100 percent of agency managers complete HELP Academy modules by June 2007.

Remove economic development barriers through targeted infrastructure and assista

A006 Economic Development

Agency: 075 - Office of the Governor

Expected Results

Businesses with be retained or recruited to Washington State.

A035 ED Community Economic Revitalization Board and Program

Agency: 103 - Community, Trade & Economic Develop

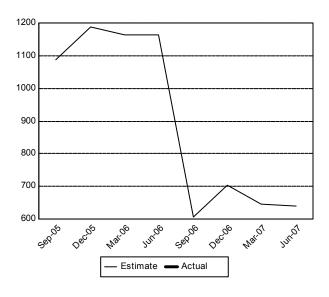
Expected Results

Project outcomes are tracked for a period of five years after construction is completed. By statute, CERB reports biennially to the Legislature on the number of applications for CERB assistance; number and types of projects approved; grant or loan amount awarded to each project; projected number of jobs created or retained by each project; actual number of jobs created or retained by each project; number of delinquent loans; number of project terminations; and any additional measures and recommendations for programmatic changes deemed appropriate by CERB.

CERB also tracks the following measures as part of CTED's Balanced Scorecard: total dollars leveraged from other sources; total number of jobs created or retained in rural areas; total private capital investment realized; and estimated new state and local revenues generated as a result of CERB assistance.

Activity Version: 2E - Agency recast for 06 supplemental

	nent of Co	obs generate mmunity, Tra opment assis	ide, and Ec	
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	640		
	7th Qtr	645		
	6th Qtr	705		
	5th Qtr	605		
	4th Qtr	1,162		
	3rd Qtr	1,162		
	2nd Qtr	1,187		
	1st Qtr	1,087		

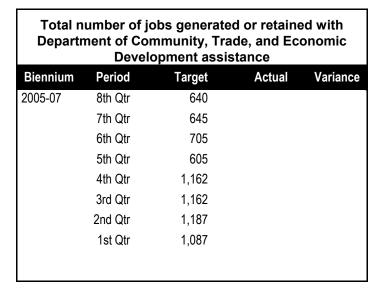


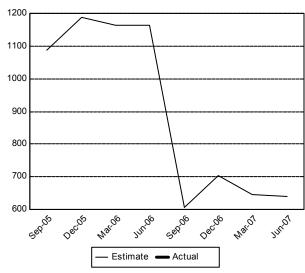
A039 ED Hanford Area Economic Investment Fund

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Monies lent. Dollars leveraged. Jobs generated in the Tri-Cities area.



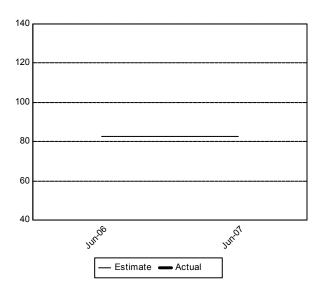


A163 ED Local Economic Development Financial Assistance

Agency: 103 - Community, Trade & Economic Develop

Activity Version: 2E - Agency recast for 06 supplemental

satisfied	d, using De	omers who a partment of (iic Developm	Community	, Trade,
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	82.5%		•
	4th Qtr	82.5%		

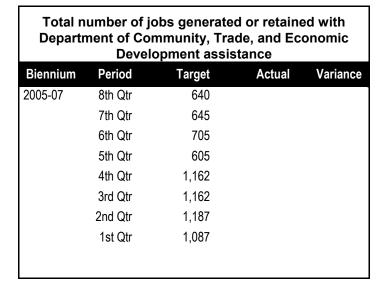


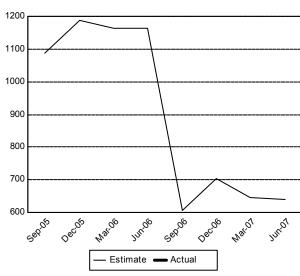
A047 Energy - Economic Development

Agency: 103 - Community, Trade & Economic Develop

Expected Results

The level of economic activity or jobs in the clean/smart energy sector. CTED will commission a study to determine a baseline so this can be measured in future years.





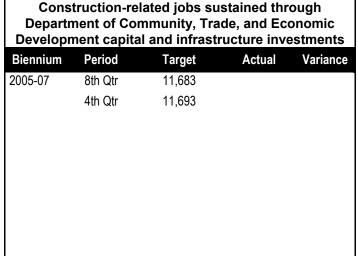
A092 LGD Bond Cap Allocation Program for Tax Exempt Financing Authorization

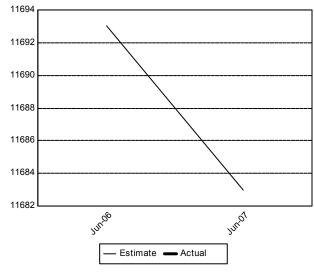
Agency: 103 - Community, Trade & Economic Develop

Expected Results

Activity Version: 2E - Agency recast for 06 supplemental

Administer the bond cap allocation ensuring 100 percent of the available cap is utilized within federal and state statutory limitations. Publish a report of bond issuance and local government debt capacity information for interested stakeholders and policy makers.





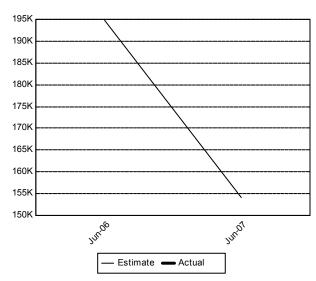
A096 LGD Community Development Block Grant (CDBG)

Agency: 103 - Community, Trade & Economic Develop

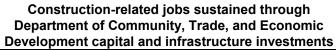
Expected Results

Ensure that the CDBG resources are used for eligible activities by increasing the average composite score of projects funded by CDBG to 85. The current baseline is 76.

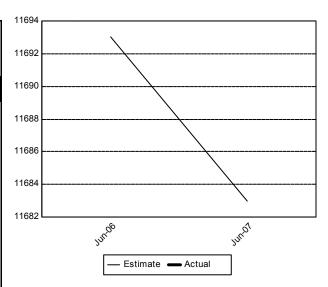
Amount of funds invested in community housing and infrastructure by Department of Community, Trade, and Economic Development					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	\$154,224			
	4th Qtr	\$194,681			
Dollars in	thousands.				



Activity Version: 2E - Agency recast for 06 supplemental

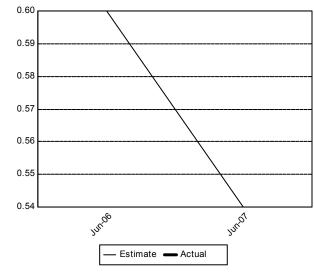


2010100	2010:0pinont oupital and initiaduate invocation				
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	11,683			
	4th Qtr	11,693			



Ratio of non-Department of Community, Trade, and Economic Development (CTED) funding to CTED funding invested

	iu	nanig invest	eu	
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	0.54		-
	4th Qtr	0.6		



A113 LGD Public Works Trust Fund

Agency: 103 - Community, Trade & Economic Develop

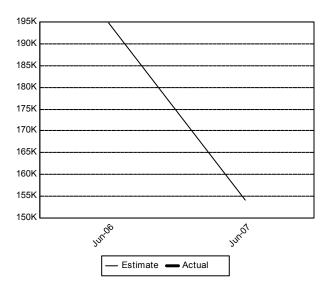
Expected Results

Finalize approximately 150 public works project loans. Select 100+ projects through a competitive process for legislative appropriation in 2005. Manage a \$225 million loan portfolio. Close out approximately 100 loans each year

Activity Version: 2E - Agency recast for 06 supplemental

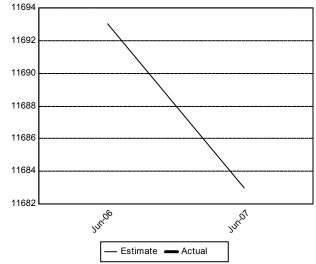
Amount of funds invested in community housing and infrastructure by Department of Community, Trade, and Economic Development

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$154,224		•
	4th Qtr	\$194,681		
Dollars in	thousands.			

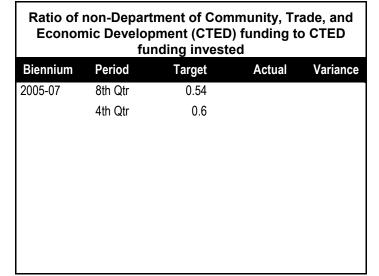


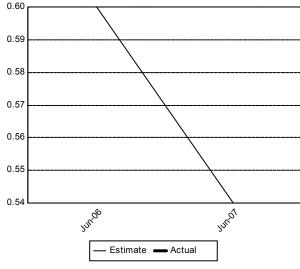
Construction-related jobs sustained through Department of Community, Trade, and Economic Development capital and infrastructure investments

Period	Target	Actual	Variance
Oth Ota			
olii Qli	11,683		
4th Qtr	11,693		
		8th Qtr 11,683 4th Qtr 11,693	



Activity Version: 2E - Agency recast for 06 supplemental





A166 LGD Community Projects

Agency: 103 - Community, Trade & Economic Develop

Expected Results

To provide funding to local governments, nonprofit organizations, and private enterprise to address a variety of community, environmental, economic enhancement, and recreational needs throughout the state.

A060 Provide Regulatory Assistance for Significant Projects and Small Businesses

Agency: 461 - Department of Ecology

Number of applicants provided permit assistance information by the Office of Regulatory Assistance One-Stop Service Center. Biennium **Period Target** Actual **Variance** 2005-07 2,000 8th Qtr 7th Qtr 1,750 6th Qtr 1,500 1,250 5th Qtr 1,000 4th Qtr 3rd Qtr 750 2nd Qtr 500 250 518 268 1st Qtr

2000
1800
1600
1400
1200
1000
800
600
400
200
— Estimate — Actual

Date Measured: 10/28/2005

Comment: ORA One-Stop Center permit assistance during

biennium

Activity Version: 2E - Agency recast for 06 supplemental

Return unemployed, underemployed or injured workers to work

A017 CSD Re-employment Support Centers

Agency: 103 - Community, Trade & Economic Develop

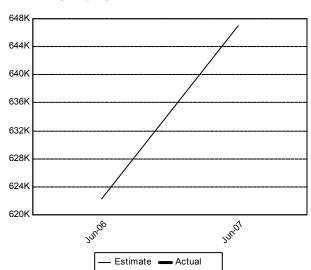
Expected Results

In Fiscal Year 2004, contractors delivered 13,905 units of service. This figure is lower than the Fiscal Year 2003 service delivery of 19,062 units due to a 17 percent reduction in the interagency agreement funds.

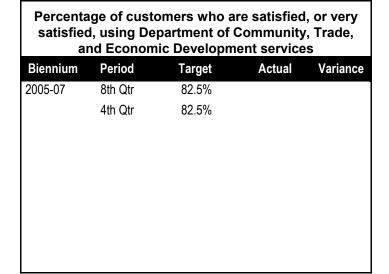
Number of low income individuals or households
receiving employment, emergency and other
services* that improve their lives

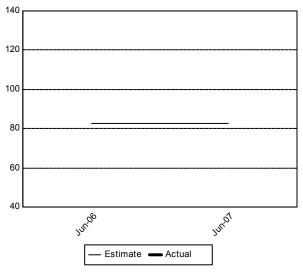
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	647,004		
	4th Qtr	622,270		

*Other services: training in self-advocacy, legislative advocacy, health care, volunteer ombudsman services, media/public relations, and leadership; technical assistance and support for home ownership, employment through Work Source Centers, advocating for special education, support parents with developmental disabilities, volunteers conducting quality assurance interviews with DSHS/DDD clients. A household service is assistance provided to mobile home park occupants because the park is closing



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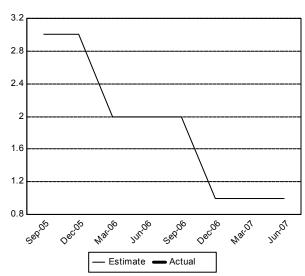
A026 CTED WKFT WorkFirst Coordination Service

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Assist three-fourths (20 per fiscal year) of the WorkFirst local planning partnerships each year. Increase the number of highly effective local planning partnerships which is defined as meeting caseload reduction targets. Expanding resources available to local partners and otherwise strengthening partnerships. Assist in 36 local hiring events, business marketing sessions and other events. Initiate two cluster projects that together create at least 50 trainees obtaining jobs for WorkFirst participants. Develop two specific trainings for Workforce development practitioners with at least 60 participants each.

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	1		
	7th Qtr	1		
	6th Qtr	1		
	5th Qtr	2		
	4th Qtr	2		
	3rd Qtr	2		
	2nd Qtr	3		
	1st Qtr	3		



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A027 CTED WKFT WorkFirst/Community Jobs

Agency: 103 - Community, Trade & Economic Develop

Expected Results

Enroll 4,400 Community Jobs participants with 55 percent obtaining unsubsidized employment within 12 months of enrollment by the end of Fiscal Year 2005. Assist 215 and 213 low-income families in Fiscal Year 2004 and Fiscal Year 2005, respectively, to achieve their Individual Development Account savings goal and purchase their first home obtain post-secondary education, or start a small business. Ensure 19 viable local projects for providing welfare-to-work transportation for low-income people who are engaged in work-related activities.

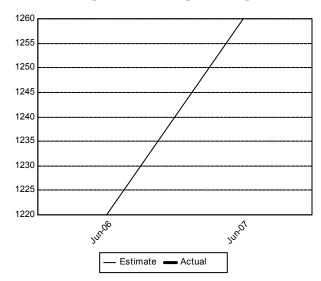
A002 Hearings

Agency: 190 - Board of Indust Insurance Appeals

Expected Results

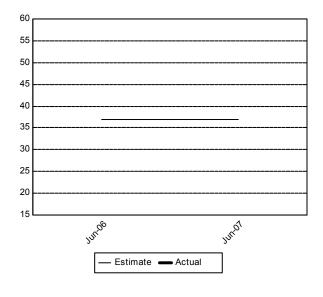
All hearings will be scheduled and held within six months of assignment to the judge. The proposed decision and order will be issued no later than 60 days after the close of the record and receipt of all transcripts and depositions.

Average cost per final order					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	\$1,260			
	4th Qtr	\$1,220			
Orders of	the Board of	Industrial Insui	rance Appeal	S.	

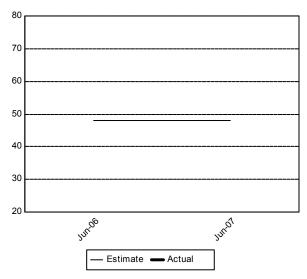


Activity Version: 2E - Agency recast for 06 supplemental

Average number of weeks to resolve industrial insurance appeals.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	37			
	4th Qtr	37			

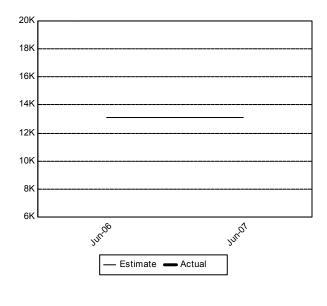


Average number of weeks to resolve Washington Industrial Safety and Health Act appeals					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	48			
	4th Qtr	48			



Activity Version: 2E - Agency recast for 06 supplemental

Total number of final orders issued.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	13,100			
	4th Qtr	13,100			
0.4		1 . 1 . (2 . 1 1			
Orders if the Board of Industrial Insurance Appeals.					



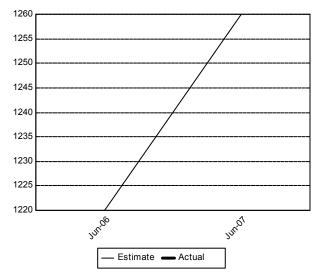
A003 Mediation

Agency: 190 - Board of Indust Insurance Appeals

Expected Results

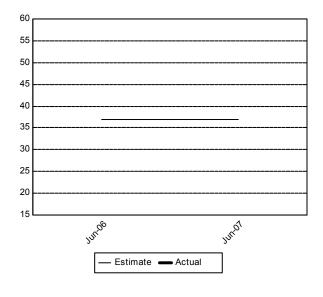
Schedule and hold the first mediation event within six weeks of assignment to the judge. Resolve appeal by agreement of the parties or send on to hearings within 100 days of assignment to the judge. Orders on agreement of the parties will be issued within three business days.

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$1,260		
	4th Qtr	\$1,220		

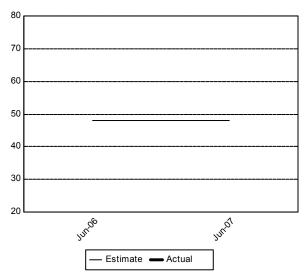


Activity Version: 2E - Agency recast for 06 supplemental

Average number of weeks to resolve industrial insurance appeals.					
Biennium	Period	Target	Actual	Varianc	
2005-07	8th Qtr	37			
	4th Qtr	37			
	4th Qtr	37			

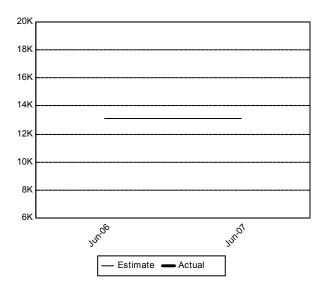


Industrial Safety and Health Act appeals					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	48			
	4th Qtr	48			



Activity Version: 2E - Agency recast for 06 supplemental

Total number of final orders issued.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	13,100		
	4th Qtr	13,100		
Orders if the Board of Industrial Insurance Appeals.				



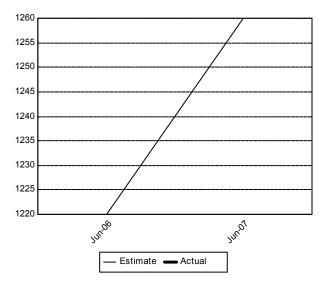
A004 New Industrial Insurance Appeals Assessment

Agency: 190 - Board of Indust Insurance Appeals

Expected Results

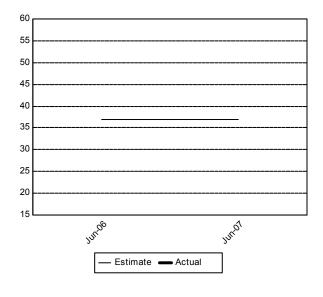
Issue grant order within ten days of receipt of appeal file from the Department of Labor and Industries. Issue deny order within ten days of receipt of appeal file from the Department of Labor and Industries.

Average cost per final order					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	\$1,260			
	4th Qtr	\$1,220			

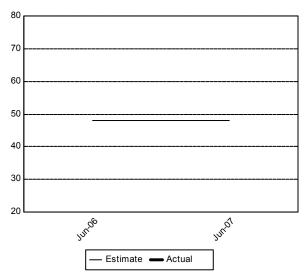


Activity Version: 2E - Agency recast for 06 supplemental

Average number of weeks to resolve industrial insurance appeals.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	37			
	4th Qtr	37			

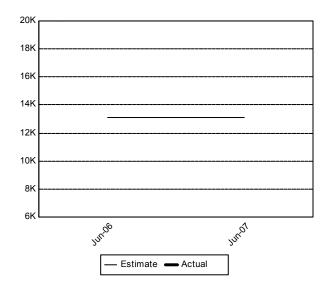


Average number of weeks to resolve Washington Industrial Safety and Health Act appeals					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	48			
	4th Qtr	48			



Activity Version: 2E - Agency recast for 06 supplemental

7	Total number of final orders issued.				
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	13,100			
	4th Qtr	13,100			
Orders if t	the Board of	Industrial Insur	ance Appeals		



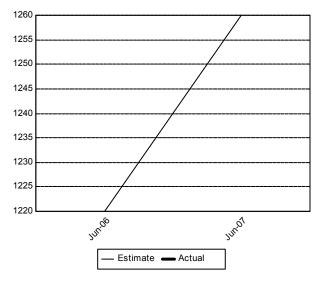
A005 Review

Agency: 190 - Board of Indust Insurance Appeals

Expected Results

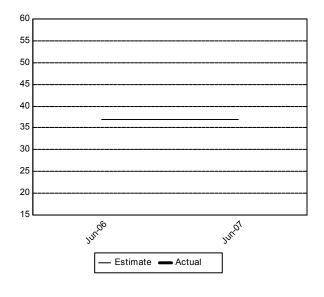
Review judge will perform complete file review and provide memo with recommendations to board members within ten days of receipt of petition for review. Provide draft of decision and order to board members within 40 days of order granting the petition for review.

Average cost per final order				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$1,260		
	4th Qtr	\$1,220		
Orders of	the Board of	Industrial Insu	rance Appeal	S.

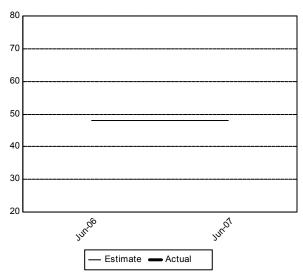


Activity Version: 2E - Agency recast for 06 supplemental

Average number of weeks to resolve industrial insurance appeals.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	37		
	4th Qtr	37		

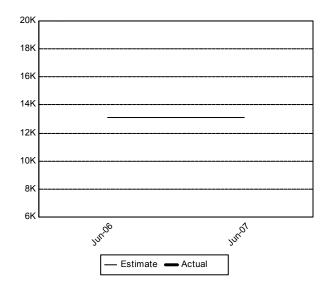


Average number of weeks to resolve Washington Industrial Safety and Health Act appeals Biennium Period Target Actual Variance 2005-07 8th Qtr 48 4th Qtr 48



Activity Version: 2E - Agency recast for 06 supplemental

7	Total number of final orders issued.				
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	13,100			
	4th Qtr	13,100			
Orders if t	the Board of	Industrial Insur	ance Appeals		



A009 **Field Office Customer Support**

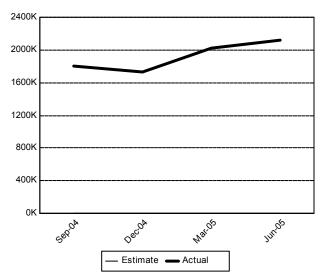
235 - Department of Labor and Industries Agency:

Expected Results

Providing effective service to 700,000 walk-in and telephone customers, such as responding to workers' compensation claims issues. Appropriately processing revenues collected from workers' compensation premiums, permit and license fees, and other payments.

Biennium	Period	Target	Actual	Variance
2003-05	8th Qtr	\$0	\$2,125,273	\$2,125,273
	7th Qtr	\$0	\$2,021,756	\$2,021,756
	6th Qtr	\$0	\$1,733,231	\$1,733,231
	5th Qtr	\$0	\$1,803,929	\$1,803,929

Comment: \$65M Annual estimate of dollars received in field offices.



Activity Version: 2E - Agency recast for 06 supplemental

A011 Fraud Prevention and Compliance

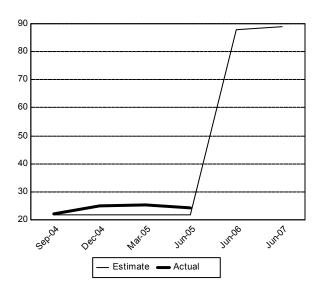
Agency: 235 - Department of Labor and Industries

Expected Results

Performing more than 3,000 audits yearly to ensure compliant reporting and payment. Investigating over 3,000 claim each year to ensure that benefits are paid properly. Collecting delinquent funds from more than 35,000 employers, claimants, and providers. Successfully auditing and investigating provider fraud cases. Conducting investigations of potential discrimination involving industrial insurance claims. Performing administrative reviews of employer assessments and classification determinations.

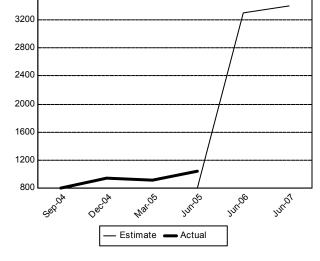
3600

Dollars		from employ t premiums a		sult of
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$89		
	4th Qtr	\$88		
2003-05	8th Qtr	\$21.9	\$24.2	\$2.3
	7th Qtr	\$21.9	\$25.3	\$3.4
	6th Qtr	\$21.9	\$25	\$3.1
	5th Qtr	\$21.9	\$22.3	\$0.4



Date Measured: 6/30/2005

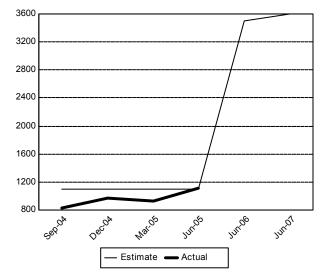
Number of claims investigations completed.				
Period	Target	Actual	Variance	
8th Qtr	3,400			
4th Qtr	3,300			
8th Qtr	800	1,043	243	
7th Qtr	800	916	116	
6th Qtr	800	942	142	
5th Qtr	800	802	2	
	Period 8th Qtr 4th Qtr 8th Qtr 7th Qtr 6th Qtr	Period Target 8th Qtr 3,400 4th Qtr 3,300 8th Qtr 800 7th Qtr 800 6th Qtr 800	Period Target Actual 8th Qtr 3,400 4th Qtr 3,300 8th Qtr 800 1,043 7th Qtr 800 916 6th Qtr 800 942	



Date Measured: 6/30/2005

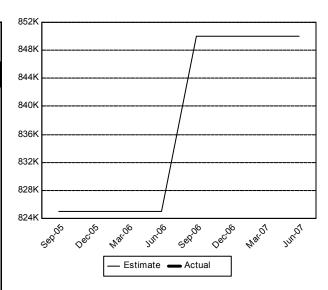
Activity Version: 2E - Agency recast for 06 supplemental

Period			Number of employer premium audits completed.				
Periou	Target	Actual	Variance				
8th Qtr	3,600						
4th Qtr	3,500						
8th Qtr	1,105	1,107	2				
7th Qtr	1,105	929	(176)				
6th Qtr	1,105	964	(141)				
5th Qtr	1,105	828	(277)				
	8th Qtr 4th Qtr 8th Qtr 7th Qtr 6th Qtr	8th Qtr 3,600 4th Qtr 3,500 8th Qtr 1,105 7th Qtr 1,105 6th Qtr 1,105	8th Qtr 3,600 4th Qtr 3,500 8th Qtr 1,105 1,107 7th Qtr 1,105 929 6th Qtr 1,105 964				



Date Measured: 6/30/2005

Total dollars identified to collect and costs avoided as a result of claim investigations completed.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$850,000		
	7th Qtr	\$850,000		
	6th Qtr	\$850,000		
	5th Qtr	\$850,000		
	4th Qtr	\$825,000		
	3rd Qtr	\$825,000		
	2nd Qtr	\$825,000		
	1st Qtr	\$825,000		



A013 Premium Assessment

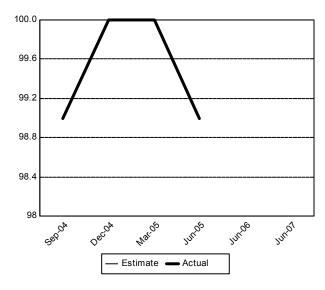
Agency: 235 - Department of Labor and Industries

Expected Results

Keeping premiums low and maintaining actuarial solvency of the state fund by providing for a rating system consistent with recognized principles of workers' compensation insurance, which are designed to encourage accident prevention. Keeping classification premiums stable and responsive to experience by classifying all occupations or industries in accordance with their degree of hazard. Making sure all employers pay their fair share by distributing the burden of accidents occurring fairly and appropriately within those classifications for which the employer is conducting business.

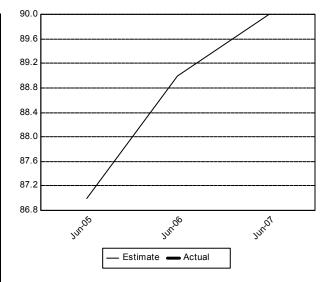
Activity Version: 2E - Agency recast for 06 supplemental

Percentage of accurate employer account classifications assignment.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	98%		
	4th Qtr	98%		
2003-05	8th Qtr	98%	99%	1%
	7th Qtr	98%	100%	2%
	6th Qtr	98%	100%	2%
	5th Qtr	98%	99%	1%



Date Measured: 6/30/2005

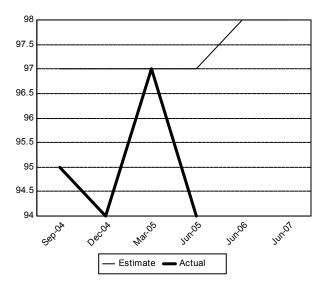
	•	tomer satisfa		
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	90%		
	4th Qtr	89%		
2003-05	8th Qtr	87%	90%	3%
An annua	l review will b	e completed.		



Date Measured: 6/30/2005

Activity Version: 2E - Agency recast for 06 supplemental

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	98%		
	4th Qtr	98%		
2003-05	8th Qtr	97%	94%	(3)%
	7th Qtr	97%	97%	0%
	6th Qtr	97%	94%	(3)%
	5th Qtr	97%	95%	(2)%



Date Measured: 6/30/2005

A015 Self Insurance

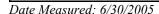
Agency: 235 - Department of Labor and Industries

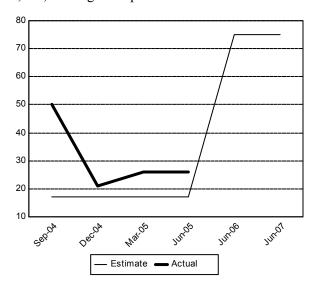
Expected Results

Completing financial reviews and compliance audits of self-insured employers. Collecting all assessments due the department. Ensuring timely benefit delivery to workers of defaulting self-insurers. Providing workers the benefits t which they are entitled by monitoring the self-insurer's actions and intervening when necessary, including resolution disputes and adjudication of benefits. The self-insurance claims adjudication staff review 5,700 requests for claim denial and 2,900 requests for claim reopening. Vocational rehabilitation consultants complete approximately 4,200 vocational reviews. The self-insurance claims consultants make determinations on 5,900 protests and 2,900 appeals. Responding to 46,000 phone inquiries annually with more than 47 percent, or nearly 22,000, of those calls coming from workers or their representatives, and 16 percent, or just over 7,000, coming from providers.

Number of self insured compliance audits completed. Compliance Audits ensure workers employed by self insured receive the rights and benefits to which they are entitled.

benefits to which they are entitled.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	75			
	4th Qtr	75			
2003-05	8th Qtr	17	26	9	
	7th Qtr	17	26	9	
	6th Qtr	17	21	4	
	5th Qtr	17	50	33	





Activity Version: 2E - Agency recast for 06 supplemental

A019 Worker Compensation Benefit, Policy, and Operations

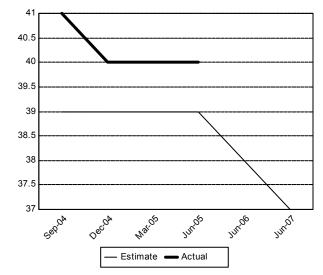
Agency: 235 - Department of Labor and Industries

Expected Results

Promptly processing 144,000 claims filed annually. Managing over 55,000 open claims at any given time. This involves monitoring the provision of over \$540 million paid out annually for medical treatment, in addition to lost we replacement benefits, and awards for permanent physical impairment amounting to over \$520 million annually. Delivering the initial payment of wage replacement benefits to eligible workers within 14 days of receiving the claim Processing over 600,000 payments for on-going time-loss compensation benefits to eligible workers on a regular, semi-monthly basis. Providing return-to-work or vocational services to approximately 14,500 workers each year who are not able to return to work within 14 days of their disability. Adjudicating and timely paying \$420 million annuall in pension benefits to approximately 22,000 permanently disabled workers, and beneficiaries of workers killed on the job. Adjusting benefits for workers who also receive social security payments. Receiving and responding to over 698,000 incoming phone calls per year. Making determinations within the statutory time frames on over 7,500 applications to reopen closed claims received annually. Responding in a timely manner to the over 6,000 decisions o appeals issued annually by the Board of Industrial Insurance Appeals.

Median number of time loss days per claim closed
during the fiscal year. (This is the number of work
days lost due to workplace injuries or disease.)

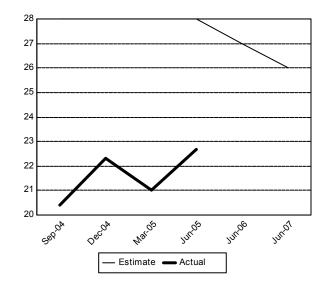
days lost das to workplass injuries or dissassi,				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	37		
	4th Qtr	38		
2003-05	8th Qtr	39	40	1
	7th Qtr	39	40	1
	6th Qtr	39	40	1
	5th Qtr	39	41	2



Date Measured: 6/30/2005

Activity Version: 2E - Agency recast for 06 supplemental

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	26		
	4th Qtr	27		
2003-05	8th Qtr	28	22.7	(5.3)
	7th Qtr	28	21	(7)
	6th Qtr	28	22.3	(5.7)
	5th Qtr	28	20.4	(7.6)

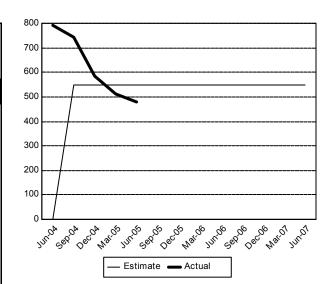


Date Measured: 6/30/2005

Number of injured workers who are returned to work with the employer of injury through the Department's Early Return-to-Work Program.

	Early Ret	urn-to-work	Program.	
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	550		•
	7th Qtr	550		
	6th Qtr	550		
	5th Qtr	550		
	4th Qtr	550		
	3rd Qtr	550		
	2nd Qtr	550		
	1st Qtr	550		
2003-05	8th Qtr	550	481	(69)
	7th Qtr	550	512	(38)
	6th Qtr	550	584	34
	5th Qtr	550	742	192
	4th Qtr	0	793	793
FY04 data	a is 4th quart	er only.		

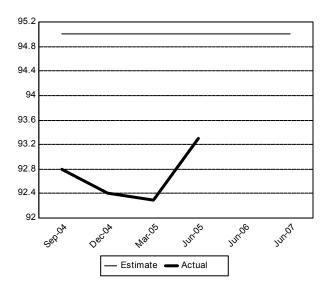




Activity Version: 2E - Agency recast for 06 supplemental

Timely payment of initial wage replacement benefits. The percentage of claims where the initial payment of benefits to a worker is made within 14 days of receipt of the report of accident at L&I.

				—
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	95%		
	4th Qtr	95%		
2003-05	8th Qtr	95%	93.3%	(1.7)%
	7th Qtr	95%	92.3%	(2.7)%
	6th Qtr	95%	92.4%	(2.6)%
	5th Qtr	95%	92.8%	(2.2)%



Date Measured: 6/30/2005

Department of Services for the Blind Administration A001

315 - Dept of Services for the Blind

Ratio of dollars allocated to direct services over dollars allocated to support services in the Department of Services for the Blind.

	epartificit	OI Selvices it	טו נוופ טוווונ	J.
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$5.25		
	7th Qtr	\$5.25		
	6th Qtr	\$5.25		
	5th Qtr	\$5.25		
	4th Qtr	\$5.25		
	3rd Qtr	\$5.25		
	2nd Qtr	\$5.25	\$5.61	\$0.36
	1st Qtr	\$5.25	\$4.42	\$(0.83)

Direct Services is program 100 (Vocational Rehabilitation) Administration). Agency Administration includes the expenses of the Director, Information Technology and

5.6 5 4 5.2 4.8 4.6 Estimate - Actual

Date Measured: 1/30/2006

Fiscal.

Vocational Rehabilitation and Employment Services for the Blind A007

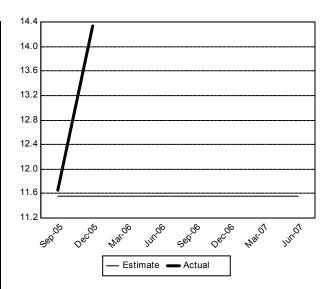
Agency: 315 - Dept of Services for the Blind

while Support Services is program 400 (Agency

Activity Version: 2E - Agency recast for 06 supplemental

Average hourly wage of successful Department of						
Services for the Blind Vocational Rehabilitation						
participant employment outcomes.						
Pionnium	Dariod	Torget	Actual	Variance		

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	\$11.55		
	7th Qtr	\$11.55		
	6th Qtr	\$11.55		
	5th Qtr	\$11.55		
	4th Qtr	\$11.55		
	3rd Qtr	\$11.55		
	2nd Qtr	\$11.55	\$14.34	\$2.79
	1st Qtr	\$11.55	\$11.65	\$0.1
		<u> </u>		
New mea	sure for 05-	07 biennium.		

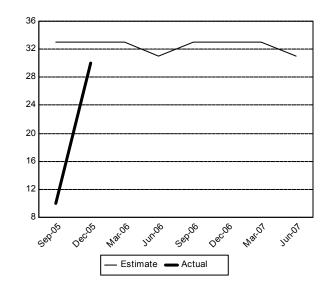


Date Measured: 1/30/2006

Number of Department of Services for the Blind Vocational Rehabilitation clients obtaining employment.

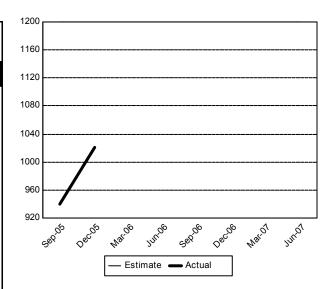
employment.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	31			
	7th Qtr	33			
	6th Qtr	33			
	5th Qtr	33			
	4th Qtr	31			
	3rd Qtr	33			
	2nd Qtr	33	30	(3)	
	1st Qtr	33	10	(23)	





Activity Version: 2E - Agency recast for 06 supplemental

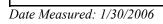
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	1,200		
	7th Qtr	1,200		
	6th Qtr	1,200		
	5th Qtr	1,200		
	4th Qtr	1,200		
	3rd Qtr	1,200		
	2nd Qtr	1,200	1,021	(179)
	1st Qtr	1,200	940	(260)

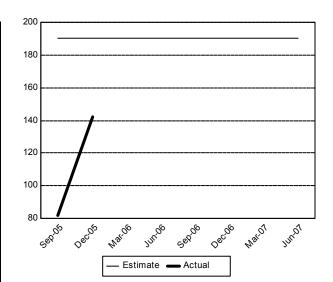


Date Measured: 1/30/2006

Number of Department of Services for the Blind Vocational Rehabilitation participants receiving services enrolled in institutions of higher education.

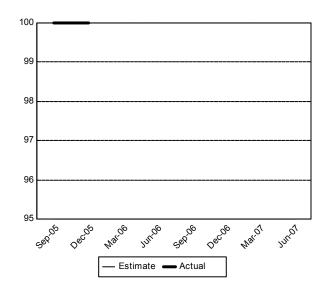
services	enrolled in	institutions o	f higher ed	ducation.
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	190		
	7th Qtr	190		
	6th Qtr	190		
	5th Qtr	190		
	4th Qtr	190		
	3rd Qtr	190		
	2nd Qtr	190	142	(48)
	1st Qtr	190	82	(108)
New mea	sure in 05-07	7 biennium.		





Activity Version: 2E - Agency recast for 06 supplemental

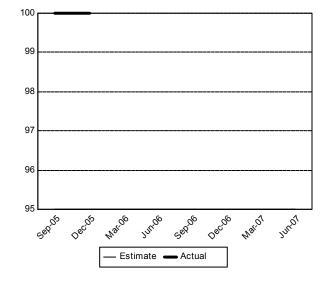
	d Vocation	oyed Departı al Rehabilita mpetitive jol	tion partici _l	
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	95%		
	7th Qtr	95%		
	6th Qtr	95%		
	5th Qtr	95%		
	4th Qtr	95%		
	3rd Qtr	95%		
	2nd Qtr	95%	100%	5%
	1st Qtr	95%	100%	5%
New mea	sure in 05-07	' hiennium		



Date Measured: 1/30/2006

	•	oyment outco Blind Vocati		•
par	ticipants a	t or above m	inimum wa	ge.
Biennium	Period	Target	Actual	Variance

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	95%		
	7th Qtr	95%		
	6th Qtr	95%		
	5th Qtr	95%		
	4th Qtr	95%		
	3rd Qtr	95%		
	2nd Qtr	95%	100%	5%
	1st Qtr	95%	100%	5%



Date Measured: 1/30/2006

A001 Administrative Overhead Costs

Agency: 540 - Employment Security Department

Expected Results

Provide executive leadership and overall management direction. Conduct operations that cut across agency statutory programs in an efficient and effective manner towards achievement of agency goals and objectives.

A002 One-Stop WorkSource System

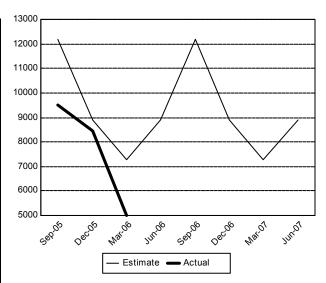
Activity Version: 2E - Agency recast for 06 supplemental

Agency: 540 - Employment Security Department

Expected Results

Provide employers with screened, qualified workers for their job openings and provide job seekers the means and opportunity for gainful employment.

Increase the number of staff screened job openings that were filled among the number of job openings on staff screened job orders. Biennium **Period** Actual **Variance Target** 2005-07 8th Qtr 8,903 7th Qtr 7,284 6th Qtr 8,915 5th Qtr 12,207 4th Qtr 8,903 7,284 3rd Qtr 5,019 (2,265)2nd Qtr 8,915 8,469 (446)1st Qtr 12,207 9,512 (2,695)



Date Measured: 3/31/2006

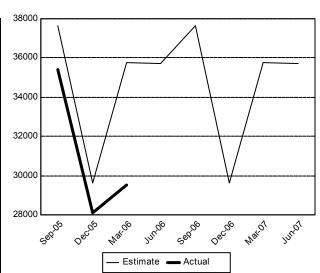
Increase the number of WorkSource customers who
get a job following receipt of a WorkSource staff
assisted service.

assisted service.						
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	35,721				
	7th Qtr	35,745				
	6th Qtr	29,604				
	5th Qtr	37,623				
	4th Qtr	35,721				
	3rd Qtr	35,745	29,501	(6,244)		
	2nd Qtr	29,604	28,092	(1,512)		
	1st Qtr	37,623	35,427	(2,196)		

Date Measured: 3/31/2006

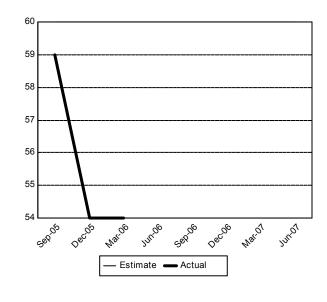
Comment: Projected amount- Actual data not complete until

October 2006



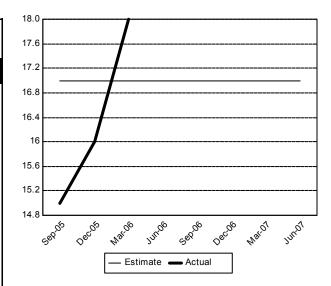
Activity Version: 2E - Agency recast for 06 supplemental

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	60%		
	7th Qtr	60%		
	6th Qtr	60%		
	5th Qtr	60%		
	4th Qtr	60%		
	3rd Qtr	60%	54%	(6)%
	2nd Qtr	60%	54%	(6)%
	1st Qtr	60%	59%	(1)%



Date Measured: 3/31/2006

Median days from the date the job order was created to the date that each job opening was filled.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	17		
	7th Qtr	17		
	6th Qtr	17		
	5th Qtr	17		
	4th Qtr	17		
	3rd Qtr	17	18	1
	2nd Qtr	17	16	(1)
	1st Qtr	17	15	(2)



Date Measured: 3/31/2005

A003 Labor Market and Economic Analysis

Agency: 540 - Employment Security Department

Expected Results

Collect, analyze and disseminate labor market and economic data to policy makers, stakeholders, and the general public in a manner that provides for the timely informing of policy decisions and public discussion.

A004 Unemployment Insurance Benefits

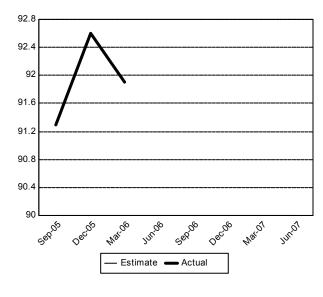
Agency: 540 - Employment Security Department

Activity Version: 2E - Agency recast for 06 supplemental

Expected Results

Provide benefits to claimant in a timely and accurate manner. Prevent fraudulent benefit payments.

Average first pay timeliness of 90% within 14 days for unemployment benefits.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	90%		
	7th Qtr	90%		
	6th Qtr	90%		
	5th Qtr	90%		
	4th Qtr	90%		
	3rd Qtr	90%	91.9%	1.9%
	2nd Qtr	90%	92.6%	2.6%
	1st Qtr	90%	91.3%	1.3%
SW2				



Date Measured: 3/31/2006

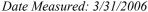
A005 Unemployment Insurance Taxation

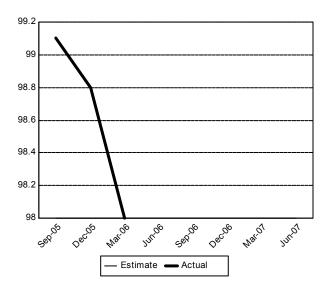
Agency: 540 - Employment Security Department

Expected Results

Ensure timely employer tax reporting and accuracy of wage records.

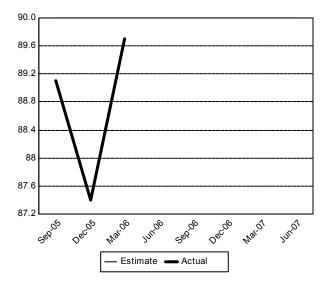
Percent of employer taxes paid timely.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	98%		
	7th Qtr	98%		
	6th Qtr	98%		
	5th Qtr	98%		
	4th Qtr	98%		
	3rd Qtr	98%	98%	0%
	2nd Qtr	98%	98.8%	0.8%
	1st Qtr	98%	99.1%	1.1%





Activity Version: 2E - Agency recast for 06 supplemental

Percent of new employer accounts established timely.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	90%		,
	7th Qtr	90%		
	6th Qtr	90%		
	5th Qtr	90%		
	4th Qtr	90%		
	3rd Qtr	90%	89.7%	(0.3)%
	2nd Qtr	90%	87.4%	(2.6)%
	1st Qtr	90%	89.1%	(0.9)%



Date Measured: 3/31/2006

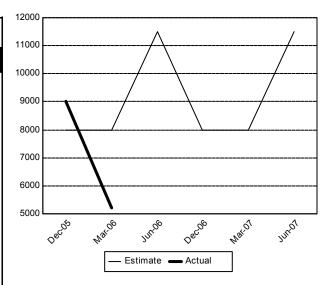
A006 Washington Service Corps

Agency: 540 - Employment Security Department

Expected Results

Increase the number of community volunteers who will contribute time and effort in support of Washington Service Corps sponsored service activities which address unmet community needs.

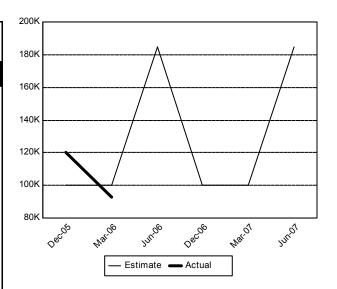
Number of community volunteers recruited.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	11,500		
	7th Qtr	8,000		
	6th Qtr	8,000		
	4th Qtr	11,500		
	3rd Qtr	8,000	5,222	(2,778)
	2nd Qtr	8,000	8,999	999



Date Measured: 3/31/2006

Activity Version: 2E - Agency recast for 06 supplemental

Number of hours of service contributed by community volunteers.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	185,000		
	7th Qtr	100,000		
	6th Qtr	100,000		
	4th Qtr	185,000		
	3rd Qtr	100,000	92,907	(7,093)
	2nd Qtr	100,000	120,096	20,096



Date Measured: 3/31/2006